Welcome! Thank you for joining early
Start Time: 12:00 PM promptly

- Your **mic** and **camera** are enabled by default
- Please **mute** yourself
- **To ask questions:**
  - Click ‘**raise hand**’ during presentation; moderator will invite you to unmute during the question period
  - At any time, type questions in the ‘**chat box**’
Adapting to Increasing COVID Care Needs in your Practice

Webinar Series:
Maintaining and Optimizing Your Practice During Times of Rapid Change

We will be starting the session promptly at 12:00 PM
Adapting to Increasing COVID Care Needs in your Practice

November 18, 2020

Dr. Jia Hu
Dr. Heidi Fell
Dr. Brad Bahler
Dr. Nigel Flook
Dr. Adam Vyse

Zoom technical support
(+1.888.799.9666 ext 2)
Live Recording

• Privacy Statement: Please note that the webinar you are participating in is being recorded. By participating, you understand and consent to the webinar being made publicly available via a link on the AMA website for an undetermined length of time.

• By participating in the chat and live Q&A, your name entered into the Zoom sign-in may be visible to other participants during the webinar and/or in the recording.
We would like to recognize that we are webcasting from, and to, many different parts of Alberta today. The province of Alberta is located on Treaty 6, Treaty 7 and Treaty 8 territory and is a traditional meeting ground and home for many Indigenous Peoples.
Disclosure of Financial Support

This program has not received any financial or in-kind support.
Presenter Disclosure

- Jia Hu: Cleveland Clinic Canada - Advisory; CIHR, NSERC, Alberta Innovates and Pharmaceutical - research and operational funding; No honoraria
- Heidi Fell: AMA-physician contractor, PCN Contractor
- Brad Bahler: AMA-physician contractor
- Nigel Flook: CPSA
- Adam Vyse: PCN Honoraria
Session Overview

- Reminder of Existing Tools for Practices
- Common Questions and Problems Encountered
- Your Questions and Solutions to Meeting Patients Needs
At the end of this session participants will be able to:

- Identify relevant sources of information related to community based practice during COVID-19 to answer common questions
- Outline decision-making considerations to guide in-person and virtual appointments
Wave 2 – far more cases than Wave 1

Late Mar: COVID pathway launched in Calgary Zone

Mid Apr: Wave 1 peak (~300 cases, but half were Cargill associated)

Nov 13: >1000 new cases/day

Since Nov: ++ ‘Zone Unknown’ cases due to contact tracing being overwhelmed

COVID test percent positivity escalating and now in the 7% range
Contact Information

RAAPID phone numbers:
- Red Deer & South: 1-800-661-1700

Connect MD: 1-844-633-2263
Specialist Link: 1-844-962-5465

Timely COVID Advice: phc@ahs.ca

Dr. Jia Hu - Urgent Help: 587-596-2294
Balancing Risk: In-person vs. Virtual vs. Elsewhere

Patient

Problem

Prevalence

Provider
Balancing Risk: In-Person vs. Virtual vs. Elsewhere
### What have others done?

**ADAPTED FROM: Ontario Reopening Plan - NOT ENDORSED IN ALBERTA**

<table>
<thead>
<tr>
<th>Most Restrictive for In-Person</th>
<th>Medium Restrictions</th>
<th>Least Restrictive for In Person</th>
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<tbody>
<tr>
<td>Newborn care</td>
<td>If adequate PPE, staff, and office space:</td>
<td>If adequate PPE, staff and office space:</td>
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<tr>
<td>Well baby visits and Immuniz.</td>
<td>Adult vaccinations</td>
<td>Meet and greets</td>
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<td>Prenatal care</td>
<td>Pap smears (f/u prior abnormal)</td>
<td>Routine Paps</td>
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<tr>
<td>Pregnancy termination care</td>
<td>Mental Health (routine visit)</td>
<td>Preventative care</td>
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<tr>
<td>IUD insert/remove</td>
<td>ENT, cardiac, GU non-urgent</td>
<td>B12 injections</td>
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<tr>
<td>Endometrial Biopsy</td>
<td>Deaf/vulnerable patients</td>
<td>Routine chronic condition care</td>
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<tr>
<td>Acute illness or pain req. In-person exam</td>
<td>Skin exams / biopsy (non cancerous)</td>
<td>Contraception review</td>
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<tr>
<td>Unstable chronic disease</td>
<td>Liquid nitrogen tx</td>
<td>Smoking cessation</td>
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<tr>
<td>Mental Health (destabilizing without in-person visit)</td>
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<td>Addiction care</td>
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<tr>
<td>Skin biopsies (? melanoma)</td>
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<tr>
<td>Acute injuries (e.g. laceration)</td>
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<tr>
<td>Injections</td>
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<td>Adult vaccines</td>
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<td>Suture removal</td>
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<td>Palliative / MAID</td>
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</tbody>
</table>
What is the CPSA hearing about?

Masks and distancing

Hand Hygiene and Cleanliness

Screening Patients

http://www.cpsa.ca/resources-for-physicians-during-covid-19/
Thank you for taking care of your patients.

Physicians make difficult decisions everyday - in-person or virtual care is another.

You are trusted in your decision-making - if in doubt, talk to your peers and check resources.
Questions

● What tools are you finding useful in your practice?

● Do you have a success story in managing COVID-19 demands that you can share?

● How have you adapted team responsibilities/tasks in response to COVID 19?

● Have you made a small change that has improved your workflow?
What topic(s) are you most interested in hearing more about in an upcoming webinar (choose top 3)?

- Looking after COVID positive patients
- Isolation requirements
- Managing close contacts
- Managing patient expectations
- In clinic patient, provider and staff safety (e.g. home visits, cleaning, PPE)
- Other: Please include specific suggestions in the evaluation survey
Evaluation Link

Key Websites for Information

https://www.albertahealthservices.ca/topics/Page16956.aspx

https://acfp.ca/tools-resources/covid-19-resources/

http://www.cpsa.ca/resources-for-physicians-during-covid-19/

https://www.albertadoctors.org/about/COVID-19
Upcoming Webinar(s)

Wednesday, December 2 (12:00 - 1:00pm)

Interactive Format - Responding to Your Questions