

# PIA CONSULTANTS LIST



## TO PHYSICIANS AND THEIR TEAMS,

The AMA's Security, Privacy and Data Sharing (SPaDS) project has compiled a list of privacy consultants who can assist your community-based clinic with privacy support and more specifically, **Privacy Impact Assessment (PIA) development**, if you choose to independently hire a consultant.

This resource was developed to help clinics locate professionals in the privacy industry in a simple and consolidated way and to provide an overview of the PIA services these businesses can provide.

These consultants and companies are not endorsed by the AMA nor were they required to provide samples of their work as part of a vetting process.

This list was developed using answers provided to a questionnaire and then a series of criteria points were assigned based on:

- Education and certification
- Number of medical PIAs accepted by the OIPC
- Timelines for completing work
- Cost based on a price range scale
- Whether or not additional training is available
- Inclusion of other agreements
- Clinic resources and supports offered post-consultation

If you have any questions about the PIA Consultants List, please contact us at [PrivacySpads@albertadoctors.org](mailto:PrivacySpads@albertadoctors.org).

PIA consultants wishing to be added to this list can email their requests to the same address, as the list will be updated frequently.

### DID YOU KNOW?

**The AMA offers free privacy training to all community-based medical clinics in Alberta. This training is tailored to physicians, privacy officers and staff.**

**LEARN MORE!**



**ACTT**  
Accelerating Change  
Transformation Team

# SELECTING A PIA CONSULTANT



## STEPS FOR SELECTING A PIA CONSULTANT

1. Determine what support is needed with this Self-Assessment Tool.
2. Review the list of PIA consultants and relevant info.  
\*Note that the information provided by those on the list has not been vetted – it provides a starting point in your vendor selection process.
3. Speak to colleagues who have worked with a PIA consultant in the past as great service in the past is the best predictor of future success.
4. Interview a few PIA consultants and complete reference checks (ideally from community medical clinics), especially if the consultant was not referred by a colleague.
5. Select a PIA consultant who is best able to meet the needs you have identified in Step 1.
6. Agree on the terms of the service ahead of time – in writing is preferable (e.g. a service agreement)

## QUESTIONS TO CONSIDER WHEN INTERVIEWING A PIA CONSULTANT

1. Do you do a comprehensive review of the clinic's security and privacy context? How is this done?
2. Do you work with clinic physicians or someone in the clinic to complete the PIA? How do you typically inform the whole team?
3. What are your timelines for completing a PIA?
4. What kind of training do you provide?
5. What other services do you (your company) provide in addition to the PIA? Does that cost more?
6. How much do your services cost? Please describe your cost structure.
7. Can you provide references of other physicians you've done PIA work for in Alberta?

### DID YOU KNOW?

The AMA offers free privacy training to all community-based medical clinics in Alberta. This training is tailored to physicians, privacy officers and staff.

Company Name	Key Contact Info	Qualifications/Certifications†	Cost of PIA Development				Timelines for delivery of completed PIA
			\$	\$\$	\$\$\$	and up	
			Cost of PIA Implementation Training		Number of Accepted Medical PIAs		
			*	**	***	****	
			= 0 - 15	= 16 - 39	= 40 - 99	= 100 +	
Andy Igonor [1398233 Alberta Inc.]	Andy Igonor igonor@gmail.com igonor@yahoo.co.uk	CISM CPHIMS	\$	N/A	***	0 - 2 weeks	
Brightsquid Secure Communications Corp.	Candace Jensen Privacy Services Coordinator privacyteam@brightsquid.com	CAPP CIAPP-C CIAPP-P HIPAA MAPP	\$\$	Included	****	0 - 2 weeks	
Cenera	Rick Klumpenhauer rick.klumpenhauer@cenera.ca (403) 290-0466	CIAPP-M CISSP	\$\$\$\$	Included	**	4 - 8 weeks	
Core Privacy Consulting and Professional Services	Sonia Tassone, Lead Privacy Officer info@coreprivacy.ca (705) 255-2912	CIAPP-P CIPM CIPP/C	\$\$\$	\$750 - Voice-over PowerPoint \$2500 - Video format for 30 mins of content plus quiz	***	2 - 4 weeks	
DBI Consulting Ltd.	Dave Brochu dave.brochu@shaw.ca (780) 232-0031	CIAPP-P	\$	\$250 - In person \$100 - Virtual	****	0 - 2 weeks	
ePICSS Privacy Consulting	Bev Fair epicss2@shaw.ca (780) 887-5153	CIAPP-P	\$	Included	**	2-4 weeks	
Information Managers Ltd.	Jean L. Eaton Jean@InformationManagers.ca (780) 237-7605 www.informationmanagers.ca/privacy-impact-assessment-pia/	CHIM	\$\$\$	Included	****	2 - 4 weeks	
Ingrid Ruys	Ingrid M. Ruys ingrid.ruys@shaw.ca (780) 953-6783	CIAPP-P HIPAA MAPP	\$	Included	****	0 - 2 weeks	
LemonLogix Health Information Services	Amanda Bowdrige info@lemonlogix.com Office: (587) 603-9113 www.LemonLogix.com	CIAPP-C CHIM	\$	\$75 - \$150/pp + gst	***	2 - 4 weeks	
Malabar Consulting Ltd	Michael Luxton malabar811@gmail.com (403) 472-2077	CIAPP-P	\$	Included; Clinic Trg - \$250 + GST/1.5 hrs	****	0 - 2 weeks	
OKAKI	Aminaz Lila privacy@okaki.com (587) 896-4486	CIAPP CIPP/C CAPP	\$	\$250+	***	2-3 weeks	
PrivacyCAN	Tina White privacycan@gmail.com tinapresley@me.com (403) 651-9341	CAPP CIAPP-C HIPAA	\$	Included	****	0 - 2 weeks	
Rustruct Consulting	Shannyn Rus info@rustructconsulting.com (403) 409-3447 www.RustructConsulting.com	CIAPP-P	\$\$	\$249 - \$2490 for custom in-person and online options	**	0 - 2 weeks	

†Qualifications/Certifications: CHIM (Certified Health Info Management); CIAPP-P/C (Canadian Institute of Access and Privacy Professionals - Professional/Certified); CIPM (Certified Info Privacy Manager); CIPP/C (Certified Info Privacy Professional/Canada); CIPT (Certified Info Privacy Technologist); CISM (Certified Info Security Manager); CISSP (Certified Info Systems Security Professional); CPHIMS (Certified Professional in Health Info Management Systems); FIP (Fellow of Info Privacy); HIPAA (Health Insurance Portability and Accountability Act); M/C-APP (Masters/Chartered-Access and Privacy Professional)

**PLEASE NOTE: This list is not endorsed by AMA. It is intended to be a starting point for those looking to hire PIA consultant services. The consultants included here submitted a completed questionnaire that was then vetted based on established criteria. The list will be updated on a quarterly basis. If you have any questions, feedback or would like to be considered for this list, please contact [privacySPaDS@albertadoctors.org](mailto:privacySPaDS@albertadoctors.org).**