

EMR Integrated Tools

<https://www.albertadoctors.org/leaders-partners/ehealth/virtual-care#tools>

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The following tools offer integration with common community EMRs and are known to be compliant with Alberta's privacy and security requirements. An asterisk beside the tool (*) indicates that it can be used to stand alone outside of any EMR. For a more complete list of vendors, check out the [Virtual Care Toolkit](#).

EMR Solution	On-line appointment booking	Appointment Reminders	Secure Patient Messaging	Patient Portal	Video Visits	Mobile EMR	Patient fillable forms (intake forms, surveys)	Broadcast messaging ability	Secure provider to provider messaging
Microquest/ Healthquest	Available, integrated with Healthquest EMR/HQO Clinic adds a link to online booking via the clinic website	Email, text or voice reminders with confirmations. Integrated with the EMR.	Available, integrated with Healthquest Accessible through clinic website	Available, integrated with Healthquest Accessible through clinic website	Will be integrated with Patient Portal. Available mid-May	Healthquest online (HQO) Download from the App store.	Intake form capabilities to send forms via email or text message link. Self check-in tool/kiosk available	Embedded	*dr2dr secure messaging Integrated with Healthquest
QHR/ Accuro	*Medeo integrated to Accuro schedule. Website link can be posted on clinic website or sent to patients	Appointment Confirmations powered by Cliniconex (integrated) s via Phone, email or text Appointment reminders can also be sent by secure message	*Medeo – (integrated) right click to send to patient, thread controlled by clinic, can be open or closed	Not yet Medeo account only to review past visits or anything clinic has sent the patient, like lab results	*Medeo	Accuro mobile is a light version of Accuro for viewing on smartphone or tablet The Citrix login can also be launched from phone/ iPad	Accuro forms and surveys powered by Ocean CognisantMD Forms can be sent via secure message and returned by patient via secure message	Yes, any query can be used to create a list of patients who can all be sent a secure message in blind copy	Currently in pilot as part of Healthmail (Electronic prescribing, Patient Messaging, Provider to Provider)
TELUS Health Med Access	Via TELUS Health Partner Program: . Health Myself . Chronometriq	Via TELUS Health Partner Program: . Health Myself . Chronometriq . Cliniconex	Via TELUS Health Partner Program: . Health Myself	Via TELUS Health Partner Program: . Health Myself	. TELUS EMR Virtual visit + chat Via TELUS Health Partner Program: . Health Myself	TELUS EMR Mobile	Via TELUS Health Partner Program: . Health Myself	Via TELUS Health Partner Program: . Health Myself	TELUS Health Med Dialog
TELUS Health PS Suite	Via TELUS Health Partner Program:	Via TELUS Health Partner Program: . Health Myself	Via TELUS Health Partner Program:	Health Myself Portal	. TELUS EMR Virtual visit + chat	TELUS EMR Mobile	Via TELUS Health	Via TELUS Health	TELUS Health Med Dialog

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TELUS Health Wolf	Via Wolf Patient Portal	Wolf Patient Portal via email Via TELUS Health Partner Program: . Cliniconex	Wolf Patient Portal	Wolf Patient Portal	. TELUS EMR Virtual visit + chat	TELUS EMR Mobile		Wolf Patient portal	TELUS Health Med Dialog

TELUS Notes:

- Mobile EMR works on desktops, tablets or smart phone. A number of functions can be accessed and performed via Mobile EMR but not all functionality that is available with the full EMR, additional capability is being added on a regular basis
- TELUS EMR Mobile is not specific to a single EMR but is available for all three TELUS Health EMR's
- WOLF TELUS Virtual Visit should be launched from the local desktop in order for full sound and video to be enabled.
- For TELUS EMR virtual visit, the appointment information, including the type of virtual visit are stored in the patient record as are any notes that are documented by the provider. A recording of the video visit and the text interaction that may have occurred through the use of the chat feature are not stored in the chart
- For TELUS EMR Virtual Visit, the patient receives an email with the virtual visit link in the email
- For TELUS Wolf patient portal and the Health Myself patient portal, patients will receive an email or text message informing them that a new message is available for them in the portal
- TELUS Wolf patient portal and the Health Myself patient portal support patient to provider messaging. The physician has a number of configuration settings for managing the patient messaging
- Health Myself patient portal offers several features including online appointment booking, appointment reminders, secure provider to patient messaging and broadcast notifications. Health Myself is integrated with TELUS Med Access and PS Suite EMRs. Healthmyself.ca is the public facing website
- MedDialog is the TELUS solution for secure provider to provider messaging and is available with Med Access, PS Suite and Wolf EMRs. Two MedDialog enabled providers can exchange messages securely regardless of platform. Brightsquid is also integrated with MedDialog so any MedDialog TELUS user can securely message with a Brightsquid user. Can support e-consultation and other remote interactions.
- Wolf patient portal can be configured to share parts of the patient's medical record with the patient, including lab results. This is a patient specific setting. With Health Myself portal, the provider can attach a lab result to a message to share with a patient if desired.
- Cliniconex is a partner product available with Med Access, PS Suite and Wolf EMRs, providing appointment reminders, booking notifications and bulk notifications.

QHR Notes:

- Medeo can be deployed as a stand-alone web application or as a solution integrated to Accuro
- Lists can be easily exported from Accuro and imported into any mass communication tool
- Medeo – can send info to and from the patient chart, patient can see previous Medeo encounters, video is never stored, can document but can only see what was previously shared, patients can share their documents as well.
- Cliniconex – Accuro – patients can respond and confirm appt. [Link](#)
- Accuro patient messaging is controlled by clinic who can choose to leave a thread open (allowing patient to respond) or closed (patient not able to respond)
- Accuro Mobile: [link](#)
- Accuro Patient Messaging: [Link](#)
- Accuro Video: [Link](#)
- Accuro Patient forms: [Link](#)
Accuro Online booking: [Link](#)

Microquest Notes:

- HQ patient portal – online booking and reminders will come through the portal, later in development but not yet.
- Healthquest portal general rollout available today.
- Healthquest – download HQO from the app store, built in video calling. Chart data is read only for now but entry/editing is coming soon. Can do dictation from the phone into the EMR. Billing chits can be initiated.
- Intake form capability: send forms to patient via email or text message link. Automatically linked back to the chart.
- dr2dr secure messaging allows for messaging between physicians (patient/physician messaging functionality exists in the portal)
- All tools (i.e. Patient Portal, Secure Messaging, Online Booking, Appointment Reminders, Intake Forms, and Self Check-In) are fully developed and supported by Microquest and are 100% integrated within Healthquest EMR.