

Patient Information

Client Entry / Editing

Burbridge, Renaud
Chart No.: 1288

New Save Undo Search Close

dr2dr Netcare Labs Worklists Referrals Forms

Name/Addr Billing Notes Relations Patient Portal Reminders

Last: Burbridge First: Renaud Middle: Title: Alias: Book

Address: Line 1: 4002 - 38 Street Line 2: Line 3: City: Bonnyville Prov: Alberta P.C.: T9N1V1 Country: Canada

Contact: Phone: (780)396-8549 Bus Phone: (780) - Other Phone: (780) - E-Mail: Appointment Reminders: Add New

Identifiers: PHN: 221424009 Recovery: Alberta Prov: Reg No.: Chart No.: 1288

Personal Info: Date of Birth: 25-11-1981 Age: 41 Gender: Male Married: Emerg Con: Family Dr: Referred By:

Admin: Client Type: Valid Alberta Patient Scanned: End Date: 00-00-0000 First Act Date: 07-12-2021 End Date Reason: Last Act Date: 05-01-2023 Diag Code 1: Hosp Adm Date: 00-00-0000 Default PRAC: BONNER Verified: 07-10-2022 Referral Doc:

Acct Summary Scans AHC History Statement Letters Appointments Labels History Print Chart

1288 - Burbridge, Renaud - Gender: M - PHN: 221424009 - DOB: 25-11-1981 - Age: 41 - Charting

Burbridge, Renaud
Chart No.: 1288

dr2dr Netcare View Client Print Undo Close

0 Notifications Pending Labels Worklists Letters

Overview Browse Chart Notes Meds Problems Forms Lab/Report (0) Referrals (0) Patient Mess...

Doctor	Type	Date	Results
BONNER	Breast Centre Radiology	07-10-2022	N
BONNER	DiagnostiCare Imagin	07-12-2021	N
BONNER	Edmonton Hereditary C	31-01-2018	N

Date: 07-10-2022 Response Req'd - by: 00-00-0000 Response Received: N Doctor: BONNER

Confidential: Save Print Delete

1288 - Burbridge, Renaud - Gender: M - PHN: 221424009 - DOB: 25-11-1981 - Age: 41 - Charting

Burbridge, Renaud
Chart No.: 1288

dr2dr Netcare View Client Print Undo Close

0 Notifications Pending Labels Worklists Letters

Overview Browse Chart Notes Meds Problems Forms Lab/Report (0) Referrals (0) Patient Mess...

LOCKED - Created: Oct 07, 2022 18:11 UnLock Confidential Bill New Change Template Save

Doctor: BONNER Visit Date: 07-10-2022 Visit Time: 18:11 Notes Complete Delete Print

Subjective: Annual Exam

Objective: Pt reports feeling fine.

Assessment: Normal Exam. No abnormalities noted.

Plan: Referral to check family history

Intervention: Removed small mole from inner left forearm. Intervention Date: 05-07-2022

BP: 125/88 Height: 185. Weight: 88. BMI: 25.7

Pulse: 68. Temp: 35.9 Waist: O2: 98%

Head Circumference: 47.

Vaccine: Tetanus

Vaccine Date: 20-01-2020 Vaccine Lot #: 12345

1288 - Burbridge, Renaud - Gender: M - PHN: 221424009 - DOB: 25-11-1981 - Age: 41 - Charting

Burbridge, Renaud
Chart No.: 1288

dr2dr Netcare View Client Print Undo Close

0 Notifications Pending Labels Worklists Letters

Overview Browse Chart Notes Meds Problems Forms Lab/Report (0) Referrals (0) Patient Mess...

UpToDate Search: Go New Save

Problem Type	Start Date	End Date
Gout	10-10-2022	
Essential Hypertension	01-02-2018	
Diabetes mellitus	01-01-2010	

Type: Essential Hypertension Severity: Status: Active Important: Doctor: BONNER Next Tests Due: 00-00-0000 Start Date: 01-02-2018 End Date: 00-00-0000 Confidential:

Data Always Sent ***

Data sent, but not visible in Netcare

Demographics and dates always sent

Patient Information

Thu Mar 16, 2023 11:00 AM - BONNER

Burbridge, Renaud
Chart no: 1288
DOB: Nov 25, 1981 Age: 41 Gender: Male
PHN: 221424009 Valid Alberta Patient

4002 - 38 Street
Bonnyville AB
T9N1V1

Home: (780)396-8549
Work: (780) -
Other: (780) -
Email:

0 Notifications Pending

Last Major Visit: N/A
Last Visit: Dec 07, 2021 - 464 days ago
Next Visit: Mar 16, 2023
Referral Doc: [icon]
Default Doc: BONNER Verified: 07-10-2022

Accounts History Reminders Intake Info

Reminder Via: [Add New](#)

State	Date/Time	User	Reminder Vi

Worklists Charting Letters Labels Text

Send Patient Portal Invite

Delete Reserve >> Cancel Ok

1288 - Burbridge, Renaud - Gender: M - PHN: 221424009 - DOB: 25-11-1981 - Age: 41 - Charting

Burbridge, Renaud
Chart No: 1288

0 Notifications Pending

Overview Browse Chart Notes Meds Problems Forms LabReport (0) Referrals (0) Patient Mess...

Allergies
Celebrex

Name: Rosuvastatin Calcium 20mg Oral Tablet

First Prescribed: 07-12-2021 Status: Active Active Date: 16-03-2023
Last Prescribed: 16-03-2023 Dosage Form: Refills: 13.00

Allow Substitutions: Y Doctor: BONNER Refills Expire:
Route Admin: DO Continuous Use: Short Term 00-00-0000
Quantity: #

Dose	Units	Frequency	PRN	Duration	Code
1	-	TAB	BID	30.0	Days

Provider Information

Client Entry / Editing

Bonner, Clark
Chart No: 1149

Name/Addr Billing Employee Practitioner Notes Relations Patient Portal Reminders

1 of 1

Admin
Doc Uq No: 1
Ref Name: BONNER
Company: Boardwalk Clinic
Site #: Site #0
Discipline: Medical
Start Date: 06-08-2003
End Date: 00-00-0000
Doc Order: [icon] Pick Employees Position

Alberta Health Billing
Ba Number: 1234567 Locum BA:
Facility: 245900 Vers: 10
Func Center: Pay To: BAPY
Skill: GAST Skill 2:
AH Loc Code:

Statements
Name: Dr. Clark Bonner
License #:

Appointments
 Use Appointments Virtual Appointments
 Client Billing based on Appt Type
 Accepting New Patients
 Walk-in
 Accept Online Bookings until 01-01-2029
Default Appt Type:
Schedule Color: Visibility Test
Schedule Columns: 3

External Identifiers
Lab Phys Code: 5575757 CPAR Panel #: 1234567891
Lab Loc Code: 3253 CII Export: Both
EPIC Provider ID:
CC Submitter ID:
CC Department ID:
RCMP No.:
DND No.:
WCB Billing No: D78G98
WCB Role: GP
WCB Contract ID: 000001 - WCB General

Acct Summary Scans AHC History Statement Letters Appointments Labels History Print Chart

Client Entry / Editing

Bonner, Clark
Chart No: 1149

Name/Addr Billing Employee Practitioner Notes Relations Patient Portal Reminders

Last: Bonner First: Clark Middle: E Title: Dr. Alias: Book

Address
Line 1: 7471 - 102 Street
Line 2:

Contact
Phone: (124)151-2423
Bus Phone: (780)469-2866

Identifiers
PHN: 736967288
Recovery Prov.: Alberta

Data Always Sent ***

Data sent, but not visible in Netcare

Demographics and dates always sent

Sample Community Encounter Digest (CED)



Community Encounter Digest

Listing Encounters Submitted between 2021-May-18 and 2022-May-18

Person: PUBLIC, John Q PHN/ULI: 202220210 :AB DOB: 1943-Dec-15 Gender: M

COMMUNITY ENCOUNTERS

Encounter Date	Service Delivery Location	Provider Name	Provider Role, Expertise	Patient Reason for Encounter	Clinician Encounter Clinical Assessment
2022-May-18	Calgary Medical Clinic	James King	Physician, General Practice		Pulmonary embolism (415.19AD)
2022-Mar-12	Westmont Medical Clinic	Adam Douglas	Physician, General Practice	Review Results – review recent	Recurrent pulmonary embolism (415.19AD)
2022-Jan-09	Westmont Medical Clinic	Zack Wade	Physician, General Practice	Gout	
2021-Dec-05	Westmont Medical Clinic	Adam Douglas	Physician, General Practice	Asthma – Follow up – F/C spec	Obstructive sleep apnea (327.23D)
2021-Sep-26	Calgary Medical Clinic	James King	Physician, General Practice	Wheezing – cough, chest congestion	Gout (274.9H)
2021-Aug-29	Calgary Medical Clinic	James King	Physician, General Practice	Medication Management	Drug (786.9H)
2021-Jul-15	Westmont Medical Clinic	Adam Douglas	Physician, General Practice	Review results – lab results	
2021-Jul-08	Westmont Medical Clinic	Adam Douglas	Physician, General Practice	Medication Management	Pedal Edema (782.3BN)

* Encounters collected from participating clinics over the past 12 months; it may not represent all encounters for the patient.

HEALTH CONCERN HISTORY

Encounter Date	Health Concern	Provider Name	Source
2022-Jan-09	Gout	Zack Wade	South Calgary Medical Clinic
2021-Dec-05	Obstructive sleep apnea	Adam Douglas	Westmont Medical Clinic
2021-Jul-15	Pulmonary Embolism (Resolved)	Adam Douglas	Westmont Medical Clinic
2021-Jun-08	Anticoagulation Monitoring, INR Range 2-3 (Resolved)	Adam Douglas	Westmont Medical Clinic

* Health concerns collected from participating clinics; it may not represent all health concerns for the patient.

POSSIBLE ALLERGY

Encounter Date	Possible Allergy / Intolerance Agent	Provider Name	Source
2021-Jun-08	Celebrex	Adam Douglas	Westmont Medical Clinic

* Allergy information collected from participating clinics; it may not represent all allergies for the patient.

MEASURED OBSERVATIONS

Encounter Date	Systolic BP	Diastolic BP	Height	Weight	Oxygen Saturation	Pulse	Head Circumference	Source
2022-Jan-09	110	64						Westmont Medical Clinic
2021-Dec-05	110	64	1.81 cm	142.8 kg		151 bpm		Westmont Medical Clinic

This document lists the patient's encounter information from participating clinics. It does not represent the patient's medical history or summary. Provider must verify the accuracy and completeness of this patient's information prior to treatment decisions.

Sample Community Encounter Digest (CED)



Community Encounter Digest

Listing Encounters Submitted between 2021-May-18 and 2022-May-18

Person: PUBLIC, John Q PHN/ULI: 202220210 :AB DOB: 1943-Dec-15 Gender: M

2021-Sep-26	125	84					Calgary Medical Clinic
2021-Aug-29	113	73	1.81 cm	315 tb		168 bpm	Calgary Medical Clinic

* Measured observations collected from participating clinics; it may not represent all measurement observations for the patient.

IMMUNIZATIONS

Date Vaccine Administered	Vaccine Administered	Vaccine Administered Lot Number
2022-Apr-22	Flu H1N1	122345

* Immunization information collected from participating clinics; it may not represent all immunizations administered to the patient.

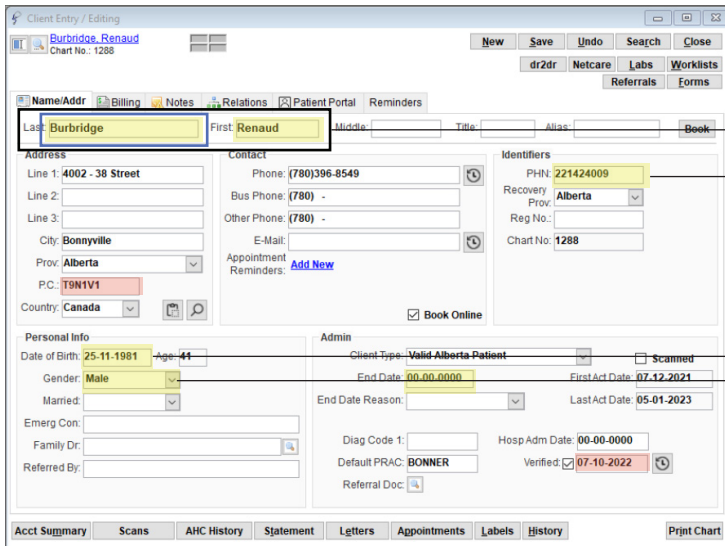
REFERRALS

Referral	Referral Request Date	Referral Occurrence Date	Source
Urology	2021-Sep-27	2022-Feb-11	Calgary Medical Clinic
	2021-Sep-27		Westmont Medical Clinic
Cardiology	2021-Sep-06	2021-Sep-14	Calgary Medical Clinic
Cardiology	2021-Setp-06		Westmont Medical Clinic

* Referral from participating clinics; it may not represent all referrals for the patient.

This document lists the patient's encounter information from participating clinics. It does not represent the patient's medical history or summary. Provider must verify the accuracy and completeness of this patient's information prior to treatment decisions.

Healthquest Data Elements Matched to a Sample CED



Name/Addr | Billing | Notes | Relations | Patient Portal | Reminders

Leads: **Burbridge** | First: **Renaud** | Middle: | Title: | Alias: | Book

Address: Line 1: 4002 - 38 Street | Phone: (780)396-8549 | PHN: 221424009

City: Bonnyville | Prov: Alberta | P.C.: T9N1V1 | Country: Canada

Personal Info: Date of Birth: 25-11-1981 | Age: 41 | Gender: Male | Married: | Emerg Con: | Family Dr: | Referred By:

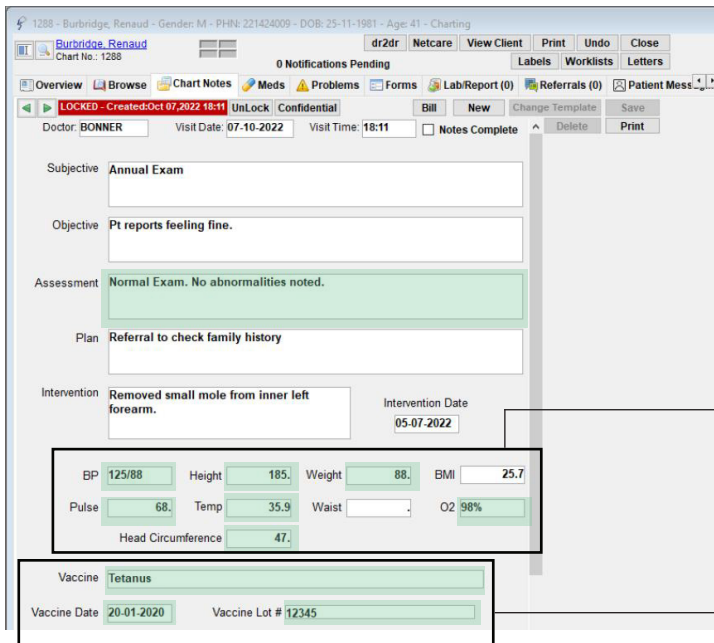
Admin: Client Type: Valid Alberta Patient | End Date: 00-00-0000 | First Act Date: 07-12-2021 | Last Act Date: 05-01-2023 | Default PRAC: BONNER | Verified: 07-10-2022



Community Encounter Digest

Listing Encounters Submitted between 2021-May-18 and 2022-May-18

Person: Burbridge, Renaud | PHN/ULLI: 221424009-AB | DOB: 1981-Nov-25 | Gender: M



1288 - Burbridge, Renaud - Gender: M - PHN: 221424009 - DOB: 25-11-1981 - Age: 41 - Charting

0 Notifications Pending

Subjective: Annual Exam

Objective: Pt reports feeling fine.

Assessment: Normal Exam. No abnormalities noted.

Plan: Referral to check family history

Intervention: Removed small mole from inner left forearm. Intervention Date: 05-07-2022

Vital Signs: BP 125/88, Height 185, Weight 88, BMI 25.7, Pulse 68, Temp 35.9, Waist, O2 98%, Head Circumference 47.

Vaccine: Tetanus | Vaccine Date: 20-01-2020 | Vaccine Lot #: 12345

MEASURED OBSERVATIONS

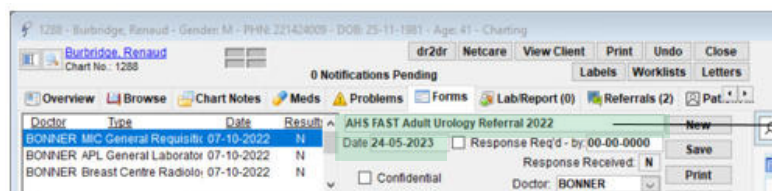
Encounter Date	Systolic BP	Diastolic BP	Height	Weight	Oxygen Saturation	Pulse	Head Circumference	Source
2022-Jan-09	110	64						Westmont Medical Clinic
2021-Dec-05	110	64	1.81 cm	142.8 kg		151 bpm		Westmont Medical Clinic

This document lists the patient's encounter information from participating clinics. It does not represent the patient's medical history or summary. Provider must verify the accuracy and completeness of this patient's information prior to treatment decisions.

IMMUNIZATIONS

Date Vaccine Administered	Vaccine Administered	Vaccine Administered Lot Number
2022-Apr-22	Flu H1N1	122345

* Immunization information collected from participating clinics; it may not represent all immunizations administered to the patient.



1288 - Burbridge, Renaud - Gender: M - PHN: 221424009 - DOB: 25-11-1981 - Age: 41 - Charting

0 Notifications Pending

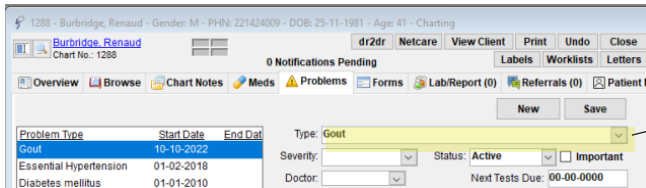
Doctor	Type	Date	Result	Referral Request Date	Action
BONNER MIC General Requisite	AHS FAST Adult Urology Referral 2022	07-10-2022	N	24-05-2023	New
BONNER APL General Laborator		07-10-2022	N		Save
BONNER Breast Centre Radiolo		07-10-2022	N		Print

REFERRALS

Referral	Referral Request Date	Referral Occurrence Date	Source
Urology	2021-Sep-27	2022-Feb-11	Calgary Medical Clinic
	2021-Sep-27		Westmont Medical Clinic
Cardiology	2021-Sep-06	2021-Sep-14	Calgary Medical Clinic
Cardiology	2021-Sep-06		Westmont Medical Clinic

* Referrals from participating clinics; it may not represent all referrals for the patient.

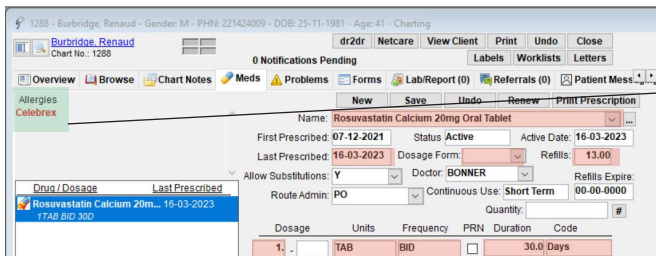
Healthquest Data Elements Matched to a Sample CED



HEALTH CONCERN HISTORY

Encounter Date	Health Concern	Provider Name	Source
2022-Jan-09	Gout	Zack Wade	South Calgary Medical Clinic
2021-Dec-05	Obstructive sleep apnea	Adam Douglas	Westmont Medical Clinic
2021-Jul-15	Pulmonary Embolism (Resolved)	Adam Douglas	Westmont Medical Clinic
2021-Jun-08	Anticoagulation Monitoring, INR Range 2-3 (Resolved)	Adam Douglas	Westmont Medical Clinic

* Health concerns collected from participating clinics; it may not represent all health concerns for the patient.



POSSIBLE ALLERGY

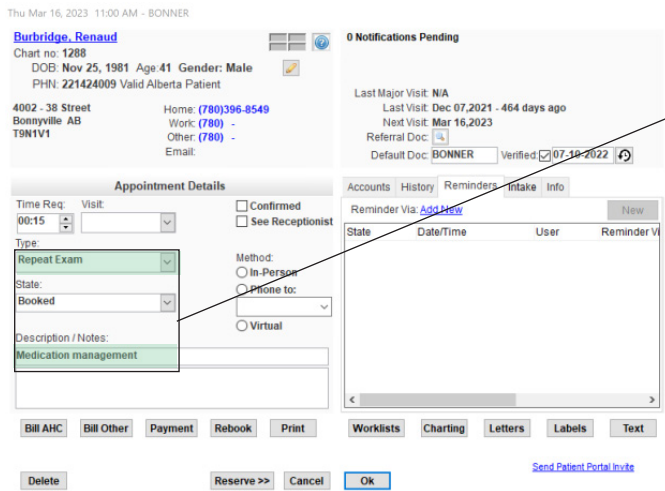
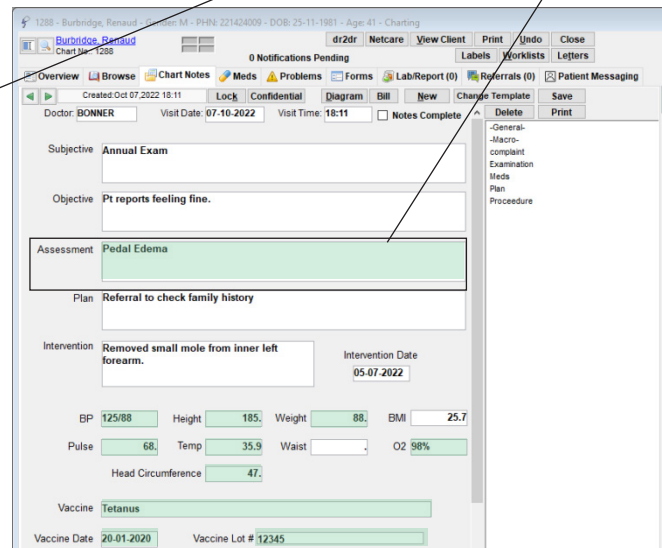
Encounter Date	Possible Allergy / Intolerance Agent	Provider Name	Source
2021-Jun-08	Celebrex	Adam Douglas	Westmont Medical Clinic

* Allergy information collected from participating clinics; it may not represent all allergies for the patient.

COMMUNITY ENCOUNTERS

Encounter Date	Service Delivery Location	Provider Name	Provider Role, Expertise	Patient Reason for Encounter	Clinician Encounter Clinical Assessment
2021-Jul-15	Westmont Medical Clinic	Adam Douglas	Physician, General Practice	Review results – lab results	
2021-Jul-08	Westmont Medical Clinic	Adam Douglas	Physician, General Practice	Medication Management	Pedal Edema (782,3BN)

* Encounters collected from participating clinics over the past 12 months; it may not represent all encounters for the patient.

Healthquest Data Elements Matched to a Sample CED

Data Always Sent ***

Data Always Sent ***

During the initial CII setup, Microquest will configure these fields in your most frequently used templates.

However, if a clinic indicates that they do not use one of these fields for their intended purpose with CII, Microquest will not map the field and any data entered will not be displayed in the CED in Netcare.

Sent an encounter to CED and want to remove it or mark it as confidential?

If the encounter has already been uploaded to the CED that evening, and decide it isn't something that should be there, mark the encounter as confidential, or change the appointment status to 'Left Clinic' (something other than 'Done'), this will pull the encounter off the CED.

What is the Community Information Integration (CII) Project?

Access to comprehensive and up-to-date patient information is vital to the proper coordination of care for your patients.

CII is designed to provide all healthcare providers in Alberta access to comprehensive and up-to-date patient information through Alberta Netcare.

Using CII with Healthquest, patient information from participating clinics will be automatically up-loaded every night, in a secure transmission, to Alberta Netcare.

By participating in the CII project, clinics will have the opportunity to close the patient information gap in Netcare, improving the coordination of care for all Albertans.

What Information is Collected by CII?

CII will collect patient identifying information, provider identifying information, and other data elements captured during a patient encounter, such as: height, weight, and reason for visit.

This information will be collected and displayed in Alberta Netcare in one of two ways:

- Community Encounter Digest (CED) reports, which will offer a snapshot of patient care over the past 12 months
- Specialist Consult reports, which will outline an assessment and recommended treatment plan for a patient, in PDF format.

What Does a CED Look Like?

The CED report will summarize the care a patient has received over the past year.

The CED report will include data elements on:

- Service Providers (Name, Identifier, Role, Expertise)
- Service Delivery Location (Name, Identifier, Type of Services, Postal Code)
- Encounters (Date, Reason for Visit, Clinical Assessment)
- Observations (Problems, Allergies, Blood Pressure, Height, Weight, Pulse, Oxygen Saturation, Head Circumference)
- Interventions and Treatment (Intervention / Treatment, Date)
- Referral Requests (Service Requested, Date)
- Immunizations (Vaccine Administered, Date, Lot Number)

Community Encounter Digest
 Listing Encounters Submitted between 2021-May-18 and 2022-May-18
 Patient: PENELOPE, John Q. PHEN532 20220109 A00 DOB: 1945 Dec-15 Gender: M

COMMUNITY ENCOUNTERS

Encounter Date	Service Delivery Location	Provider Name	Provider Role, Expertise	Patient Reason for Encounter	Clinical Encounter Clinical Assessment
2022-May-18	Calgary Medical Clinic	James Kang	Physician, General Practitioner		Pulmonary embolism (411.39A2)
2022-Mar-12	Westmount Medical Clinic	Adam Douglas	Physician, General Practitioner	Review Results - review recent	Recurrent pulmonary embolism (411.39A2)
2022-Jan-09	Westmount Medical Clinic	Zack Wade	Physician, General Practitioner	Goat	
2021-Dec-05	Westmount Medical Clinic	Adam Douglas	Physician, General Practitioner	Arthritis - Follow up - J.C. acute	Obstructive sleep apnea (J37.20Z)
2021-Sep-28	Calgary Medical Clinic	James Kang	Physician, General Practitioner	Wandering - cough, chest congestion	Goat (J74.90)
2021-Aug-29	Calgary Medical Clinic	James Kang	Physician, General Practitioner	Medication Management	Drug (J88.90)
2021-Jul-13	Westmount Medical Clinic	Adam Douglas	Physician, General Practitioner	Review results - lab results	
2021-Jul-08	Westmount Medical Clinic	Adam Douglas	Physician, General Practitioner	Medication Management	Podal Edema (782.38Z)

*Encounters collected from participating clinics on the past 12 months. It may not represent all encounters for the patient.

HEALTH CONCERN HISTORY

Encounter Date	Health Concern	Provider Name	Source
2022-Jan-09	Goat	Zack Wade	South Calgary Medical Clinic
2021-Dec-05	Obstructive sleep apnea	Adam Douglas	Westmount Medical Clinic
2021-Jul-13	Pulmonary Embolism, Recurrent	Adam Douglas	Westmount Medical Clinic
2021-Jun-08	Anticoagulation Monitoring, INR Range 2-3 (J94.01)	Adam Douglas	Westmount Medical Clinic

*Health concerns collected from participating clinics. It may not represent all health concerns for the patient.

POSSIBLE ALLERGY

Encounter Date	Possible Allergy / Intolerance Agent	Provider Name	Source
2021-Sep-28	Catfish	Adam Douglas	Westmount Medical Clinic

*Allergy information collected from participating clinics. It may not represent all allergies for the patient.

MEASURED OBSERVATIONS

Encounter Date	Weight	Height	Oxygen Saturation	Pulse	Head Circumference	Source
2022-Jan-09	110	64				Westmount Medical Clinic
2021-Dec-05	110	64	3.81 cm	142.8	313 mm	Westmount Medical Clinic
2021-Sep-28	123	64				Calgary Medical Clinic
2021-Aug-29	113	73	3.81 cm	315 lb	368 mm	Calgary Medical Clinic

*Measured observations collected from participating clinics. It may not represent all measurement observations for the patient.

IMMUNIZATIONS

Date Vaccine Administered	Vaccine Administered	Vaccine Administered Lot Number
2022-Apr-29	Flu, H1N1	122345

*Immunization information collected from participating clinics. It may not represent all immunizations administered to the patient.

REFERRALS

Referral	Referral Request Date	Referral Occurrence Date	Source
Urology	2021-Sep-27	2022-Feb-11	Calgary Medical Clinic
Cardiology	2021-Sep-27		Westmount Medical Clinic
Cardiology	2021-Sep-28	2021-Sep-14	Calgary Medical Clinic
Cardiology	2021-Sep-28		Westmount Medical Clinic

*Referral from participating clinics. It may not represent all referrals for the patient.

This document lists the patient's encounter information from participating clinics. It does not represent the patient's medical history or summary. Provider must verify the accuracy and completeness of this patient's information prior to treatment decisions.

Do Clinics Need to Revise Their EMR PIA to Participate in the CII Project?

Alberta Health has written a PIA that will cover changes made to clinic EMR systems to accommodate disclosure of health information to CII. A synopsis of the Alberta Health PIA will be provided to custodians along with an endorsement letter that states that the custodian has been made aware of the changes to his/her EMR in support of the data extraction process.

The endorsement letter indicates to the Office of Information and Privacy Commissioner that the physician/custodian's EMR and the PIA covering it are amended and that the Alberta Health PIA reflects these changes and the security measures taken to protect health information as a result of the changes. The clinic is required to ensure all other privacy and security documentation are up to date. The CII implementation team will work with clinics to confirm documentation.

What Privacy and Security Protections are in Place for the Data Being Shared?

Data is being transferred from the EMR vendor's hosting site to the Alberta Health data center via a dedicated web service that uses strong encryption. Data from the Alberta Health data center goes to Alberta Netcare clinical repositories and to Alberta Health analytic environment through a virtual private network (VPN) that uses strong encryption.

The Alberta Health data center meets high standards of data security with firewalls, intrusion detection, antimalware systems and redundancy of power supply and hardware to ensure high availability and data integrity.

How are Patients' Expressed Wishes Honored?

Healthquest has several options for masking confidential patient information. Any information marked as confidential in Healthquest will also be marked as confidential in Netcare and will not be included in the CED report.



Mask Patient Address

Only the address details for the patient will be masked



Mark Chart Notes as Confidential

Observation details in the patient encounter will be masked



Mark Client as Confidential

All information for this patient at the clinic is masked



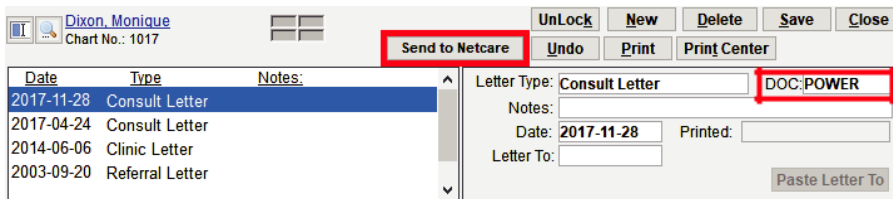
Mark Chart as Physicians Only

All information for this patient at the clinic is masked

Within Healthquest, sending letters to Netcare, or removing previously sent letters from Netcare, can be done with the click of a single button.

How Do I Send a Letter to Netcare?

1. From the Client Letters window in Healthquest, select the letter you wish to send to Netcare.
2. Click the Send to Netcare button



NOTE: Letters must be linked to a doctor.
 Letters not linked to a doctor will not send to Netcare

The selected letter will be sent to Netcare that evening.

Notes:

Letters will use the date of the letter itself - not the appointment date - if there is more than 7 days difference between the two dates.

Healthquest does not have the ability to select an attachment and add it to the consult report. However, you can go to other areas of the patient's chart to copy information and paste it when composing the consult letter.

Letters transcribed outside of EMR as a Word document: create a letter in the patient's chart, import the Word document (confirm letter is formatted correctly), save. Consult flows as above to Netcare.
 Letters transcribed outside of EMR as a PDF document: Copy the text and then paste it into another program such as the letter module in Healthquest (confirm letter is formatted correctly), save. Consult flows as above to Netcare.

I clicked 'Send to Netcare.' How Do I Stop the Letter from Sending to Netcare?

1. From the Client Letters window in Healthquest, select the letter you wish to stop from sending.
2. Click the un-Send to Netcare button **un-Send to Netcare**

The selected letter will not be sent to Netcare that evening.

I clicked 'Send to Netcare.' How Do I Stop the Letter from Sending to Netcare?

1. From the Client Letters window in Healthquest, select the letter you wish to remove from Netcare.
2. Click the un-Send to Netcare button **un-Send to Netcare**

The selected letter will be removed from Netcare and replaced with a Cancelled Specialty Consult Report:

Cancelled Specialty Consult Report

The consult report associated with this patient has been retracted from the patient's record by the data source. The data source may have sent a cancellation to Netcare for a number of reasons including:

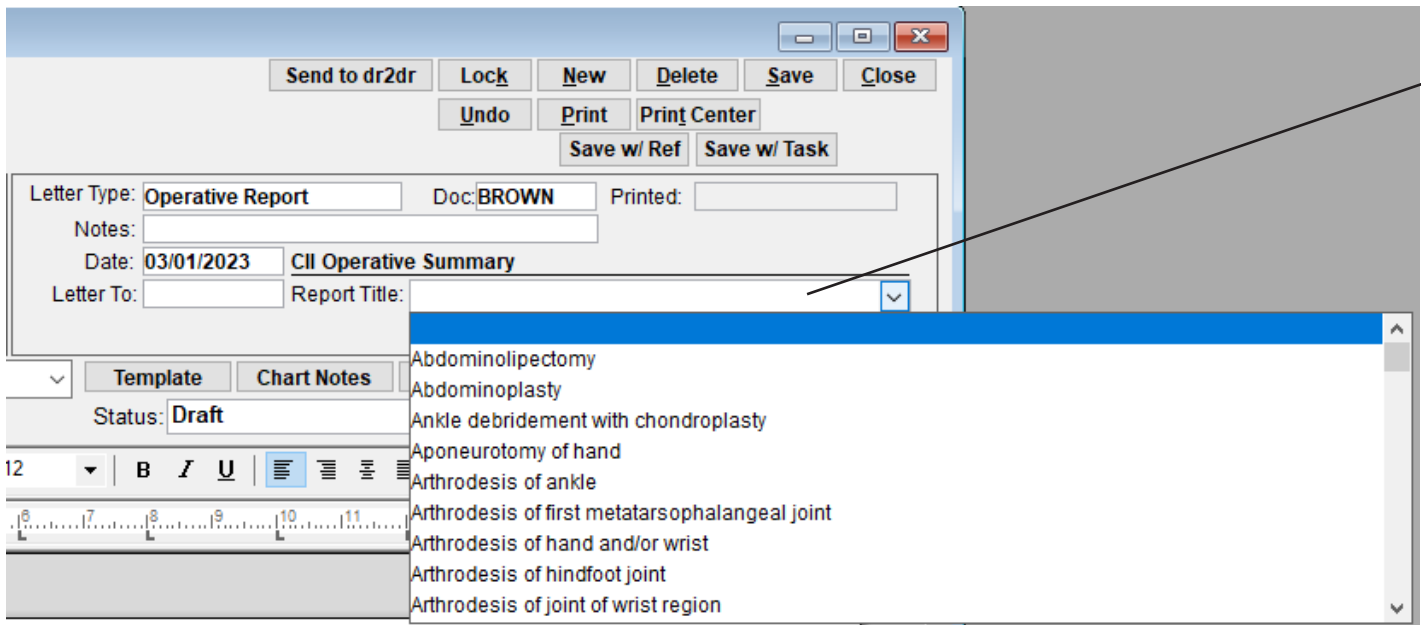
- The consult report may no longer be applicable to this patient
- A technical issue with the record was encountered at the source

**In the event a copy of the original report is required
Contact eHealth Support Services
Phone: 1-855-649-8649 or email: ehealthsupport@cgi.com**

Sending operative reports to netcare

Create a new letter, select the letter type 'Operative Report' (or the letter type used strictly for operative reports).

A new dropdown will become visible called the report title.



For this report to flow to the correct netcare location, there **MUST** be a selection made.

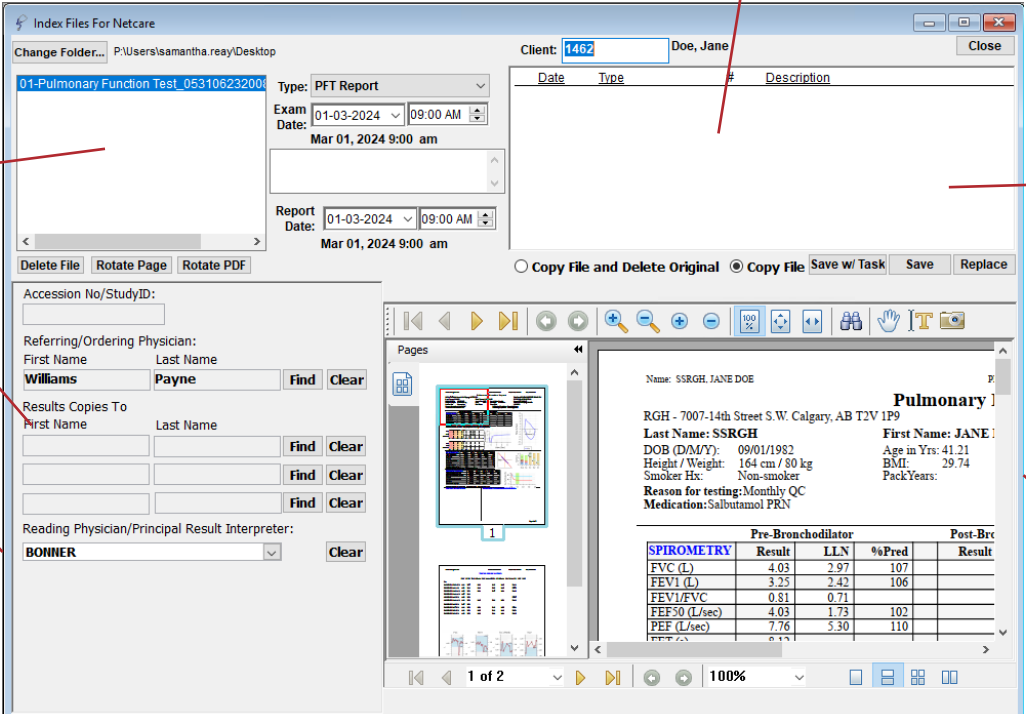
As the report is ready to go up to netcare, click the save button, then click 'Send to Netcare'.

This report can now be found on netcare under the 'operative summary' tab on a patient's records.

Linking PFDs to a patient chart and Netcare

For linking Pulmonary Function Diagnostic testing to Netcare, click Admin > Index files for Netcare.

Client the document will link to.



List of scans to link.

Referring physician

Interpreting physician

List of documents attached to the client in the client window.

Image of highlighted document.

Client: 1462 Doe, Jane

Type: PFT Report

Exam Date: 01-03-2024 09:00 AM

Report Date: 01-03-2024 09:00 AM

Accession No./StudyID:

Referring/Ordering Physician:
 First Name: Williams Last Name: Payne Find Clear

Results Copies To:
 First Name: Last Name: Find Clear

Reading Physician/Principal Result Interpreter:
 BONNER Clear

Name: SSRGH, JANE DOE

Pulmonary

RGH - 7007-14th Street S.W. Calgary, AB T2V 1P9

Last Name: SSRGH First Name: JANE
 DOB (D/M/Y): 09/01/1982 Age in Yrs: 41.21
 Height / Weight: 164 cm / 80 kg BMI: 29.74
 Smoker Hx: Non-smoker PackYears:
 Reason for testing: Monthly QC
 Medication: Salbutamol PRN

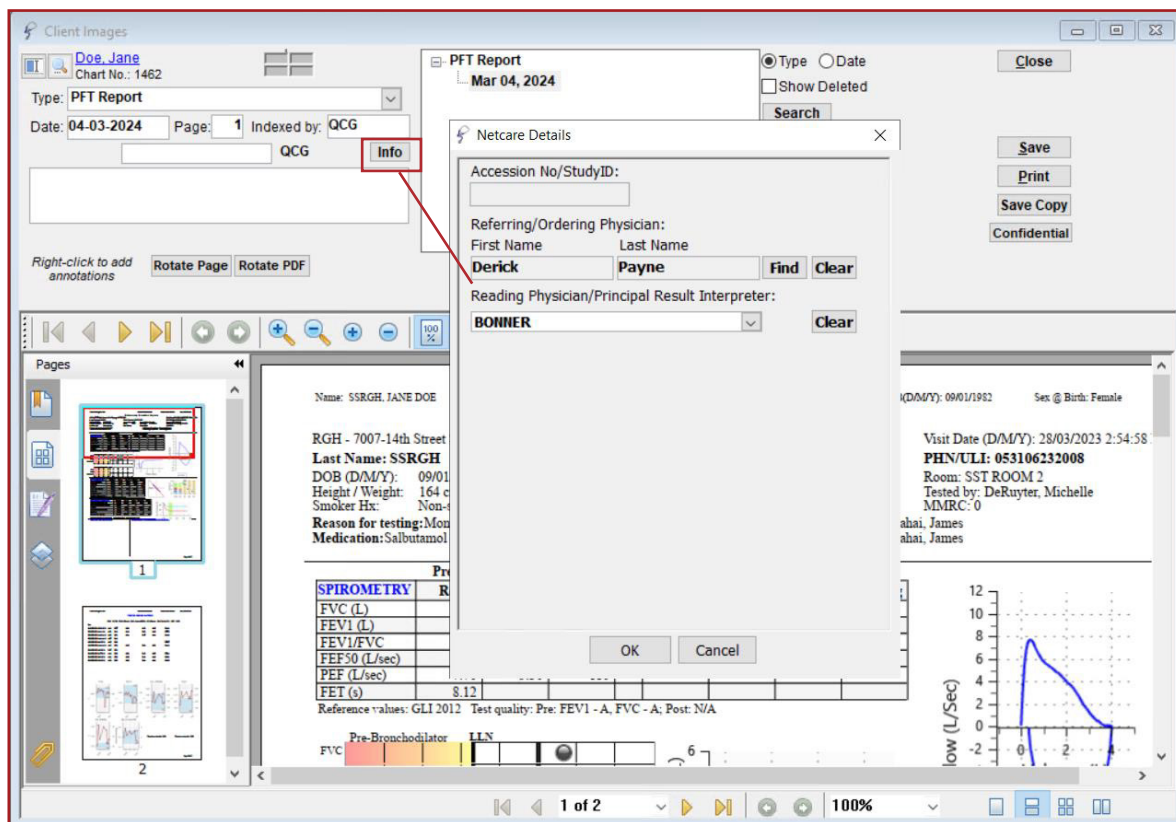
	Pre-Bronchodilator			Post-Br
SPIROMETRY	Result	LLN	%Pred	Result
FVC (L)	4.03	2.97	107	
FEV1 (L)	3.25	2.42	106	
FEV1/FVC	0.81	0.71		
PEF50 (L/sec)	4.03	1.73	102	
PEF (L/sec)	7.76	5.30	110	

1. Review the document to find the patient it belongs to.
 - a. Search for the patient in the client lookup field or select new client to create a new patient.
2. Decide what the scan type should be, select from the dropdown.
 - a. This will be limited to the scan types selected specifically for netcare uploading for PFDs.
3. Enter the date and time of the completed test result.
4. Type the description if you need further labelling.
5. Select the option to copy the file to the chart and delete it from this file location.
6. Select the reading physician from the drop-down menu to the left of the image.
7. Click find to search for the referring doctor who requested this test.
 - a. Search their name and click ok.
8. Select the applicable save, merge, or handout button.
 - a. Save w/ Task – saves the document in the scanned documents, as well as opens the work lists for that patient to attach the document to, or to start a new worklist.
 - b. Save – saves the document in the scanned documents and the assigned scans list if set to review by.

Once the document has been saved to the patient's chart, it will also appear on Netcare the following day based on the labelling to the left of the image shown above.

***Note, the steps in Bold are key for the upload of the report to Netcare.**

Within the client card scans window there will be an info button visible, this will show the reading/interpreting physician as well as the ordering physician.

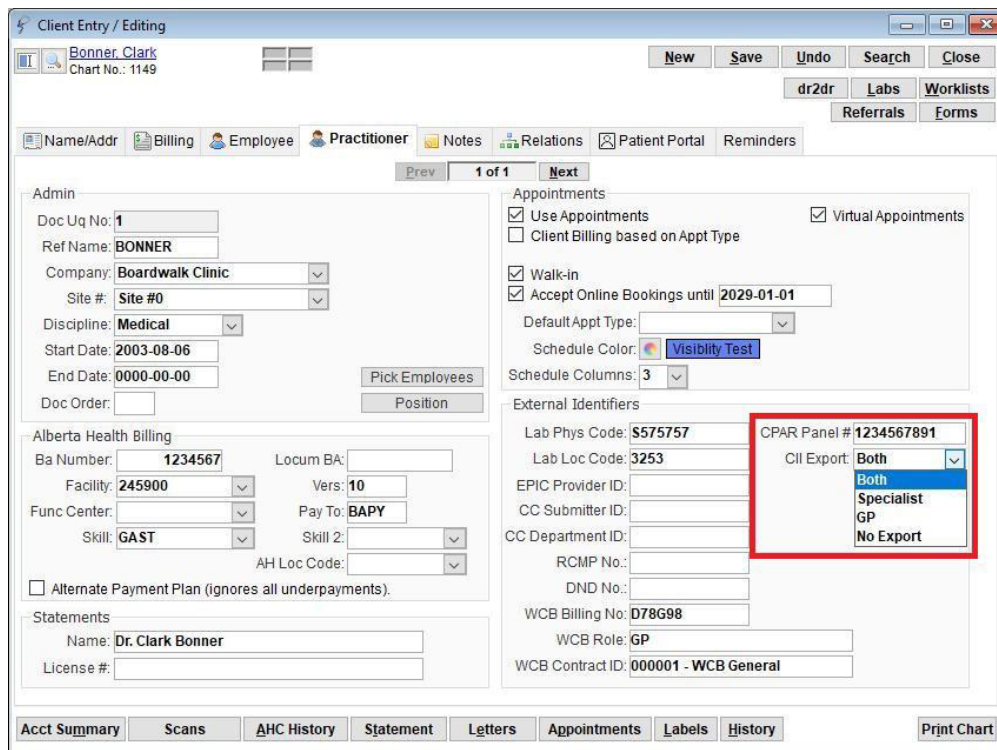


If the scan type used in this process was existing one, it will not impact previous reports on patient charts, they will not be sent retroactively to Netcare.

To ensure the correct information is sent to Netcare automatically, your doctor card within Healthquest must have the correct CII Export setting.

How Do I Configure the Doctor Card for CII?

1. Open the practitioner's Client Card
2. Select the Practitioner tab
3. Select GP, Specialist, Both, and No Export from the CII Export menu:
 - GP: all selected data elements will be sent to Netcare
 - Specialist: selected letters can be sent to Netcare
 - Both: both GP data elements and letters can be sent to Netcare
 - No Export: No information will be sent to Netcare



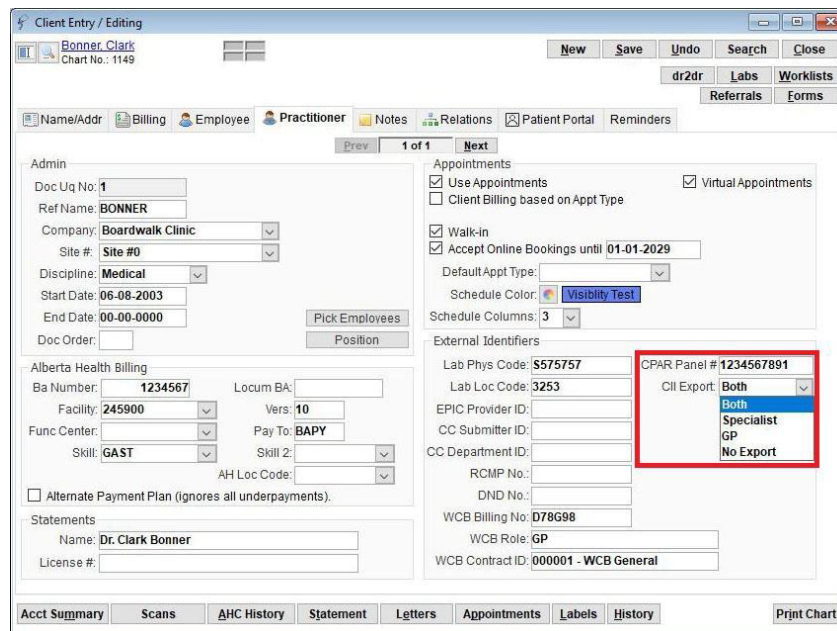
The screenshot shows the 'Practitioner' tab in the 'Client Entry / Editing' window. The 'CII Export' dropdown menu is highlighted with a red box, showing the following options: Both, Specialist, GP, and No Export. The 'Both' option is currently selected.

NOTE: For any future practitioner added to Healthquest, you must properly set the CII Export to ensure their selected data is sent to Netcare.

Physician Client Card Set Up for CPAR

An EMR user will require clinic EMR Administrative Access status to access and edit a physician client card. If the CPAR Access Administrator or the Panel Administrator does not have this status, speak to your clinic EMR System Administrator.

During the registration process the CPAR Access Administrator will receive the CPAR panel number for each physician or nurse practitioner participating in CPAR. There is a designated place in the physician client card where this number must be placed called the CPAR Panel #.

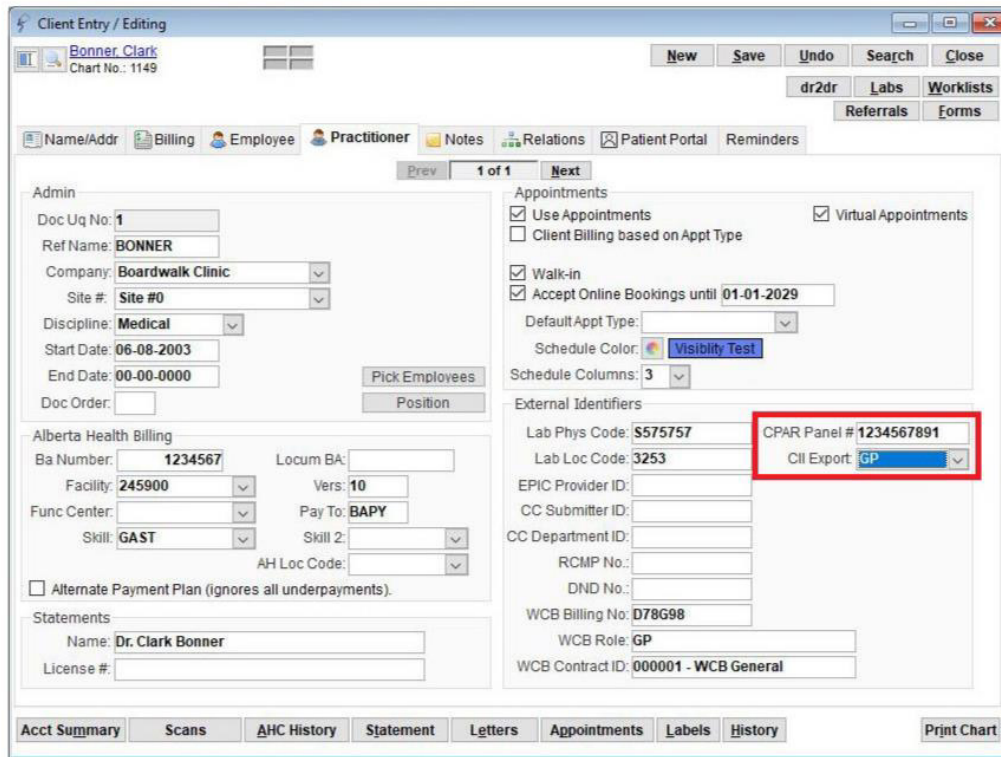


The screenshot shows the 'Client Entry / Editing' window for a physician named Bonner, Clark. The window is divided into several sections:

- Admin:** Includes fields for Doc Uq No (1), Ref Name (BONNER), Company (Boardwalk Clinic), Site # (Site #0), Discipline (Medical), Start Date (06-08-2003), End Date (00-00-0000), and Doc Order.
- Appointments:** Includes checkboxes for 'Use Appointments' (checked), 'Virtual Appointments' (checked), 'Client Billing based on Appt Type' (unchecked), 'Walk-in' (checked), and 'Accept Online Bookings until 01-01-2029'. It also has fields for Default Appt Type, Schedule Color (Visibility Test), and Schedule Columns (3).
- External Identifiers:** Includes fields for Lab Phys Code (S575757), Lab Loc Code (3253), EPC Provider ID, CC Submitter ID, CC Department ID, RCMP No., DND No., WCB Billing No (D78698), WCB Role (GP), and WCB Contract ID (000001 - WCB General).
- CPAR Panel #:** A red box highlights this field, which is set to '1234567891'.
- CII Export:** A dropdown menu is open, showing options: 'Both', 'Specialist', 'GP', and 'No Export'.

Physician Client Card Set Up for CPAR

CII	Export Field Practice Type
GP	Primary provider with a panel
Both	Primary provider with a panel that also does consultation and will upload consult reports to Alberta Netcare
Specialist	Consult reports may be selected to submit to Alberta Netcare
No Export	No information will be sent to Alberta Netcare



Client Entry / Editing

Bonner, Clark
Chart No.: 1149

Buttons: New, Save, Undo, Search, Close

Buttons: dr2dr, Labs, Worklists, Referrals, Forms

Navigation: Name/Addr, Billing, Employee, **Practitioner**, Notes, Relations, Patient Portal, Reminders

Page: 1 of 1

Admin

Doc Uq No: 1
Ref Name: BONNER
Company: Boardwalk Clinic
Site #: Site #0
Discipline: Medical
Start Date: 06-08-2003
End Date: 00-00-0000
Doc Order:

Pick Employees
Position

Appointments

Use Appointments Virtual Appointments
 Client Billing based on Appt Type

Walk-in
 Accept Online Bookings until 01-01-2029
Default Appt Type:
Schedule Color: Visibility Test
Schedule Columns: 3

External Identifiers

Lab Phys Code: S575757 **CPAR Panel #: 1234567891**
Lab Loc Code: 3253 **CII Export: GP**
EPIC Provider ID:
CC Submitter ID:
CC Department ID:
RCMP No.:
DND No.:
WCB Billing No: D78G98
WCB Role: GP
WCB Contract ID: 000001 - WCB General

Alberta Health Billing

Ba Number: 1234567 Locum BA:
Facility: 245900 Vers: 10
Func Center: Pay To: BAPY
Skill: GAST Skill 2:
AH Loc Code:

Alternate Payment Plan (ignores all underpayments).

Statements

Name: Dr. Clark Bonner
License #:

Buttons: Acct Summary, Scans, AHC History, Statement, Letters, Appointments, Labels, History, Print Chart

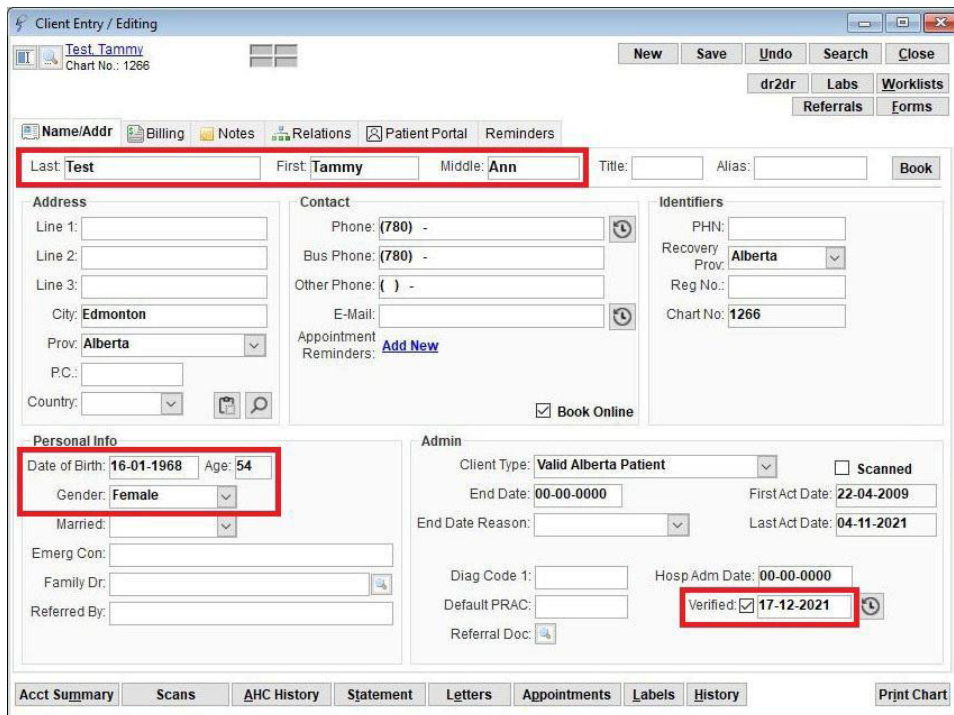
This activity must be repeated on the client card for each physician participating in CII/CPAR.

Note: For any future practitioner added in your Healthquest EMR and registering for CII/CPAR, you must properly set the CII/CPAR Export to ensure their selected data is sent to Alberta Netcare.

Client Card

The data from the client card that is included in CPAR includes:

- Name (Last, Middle, First)
- PHN (CPAR retrieves the number and the recovery province)
- Gender
- Date of Birth
- Verified Date
- Last Visit Date (this is pulled from appointments)



Client Entry / Editing

Test, Tammy
Chart No.: 1266

New Save Undo Search Close

dr2dr Labs Worklists
Referrals Forms

Name/Addr Billing Notes Relations Patient Portal Reminders

Last: **Test** First: **Tammy** Middle: **Ann** Title: Alias: Book

Address
Line 1:
Line 2:
Line 3:
City: **Edmonton**
Prov: **Alberta**
P.C.:
Country:

Contact
Phone: **(780)** -
Bus Phone: **(780)** -
Other Phone: () -
E-Mail:
Appointment Reminders: [Add New](#)

Identifiers
PHN:
Recovery Prov: **Alberta**
Reg No.:
Chart No: **1266**

Book Online

Personal Info
Date of Birth: **16-01-1968** Age: **54**
Gender: **Female**
Married:
Emerg Con:
Family Dr:
Referred By:

Admin
Client Type: **Valid Alberta Patient** Scanned
End Date: **00-00-0000** First Act Date: **22-04-2009**
End Date Reason:
Last Act Date: **04-11-2021**
Diag Code 1:
Hosp Adm Date: **00-00-0000**
Default PRAC:
Referral Doc:
Verified: **17-12-2021**

Acct Summary Scans AHC History Statement Letters Appointments Labels History Print Chart

Data elements that will cause a patient to be excluded from the CPAR report and not uploaded to the registry are any ONE of the following:

- Default Doc is blank
- End Dated
- End Date reason (any of the drop downs)
- Not Verified
- No visit dates

Use of Special Characters in the Name Field

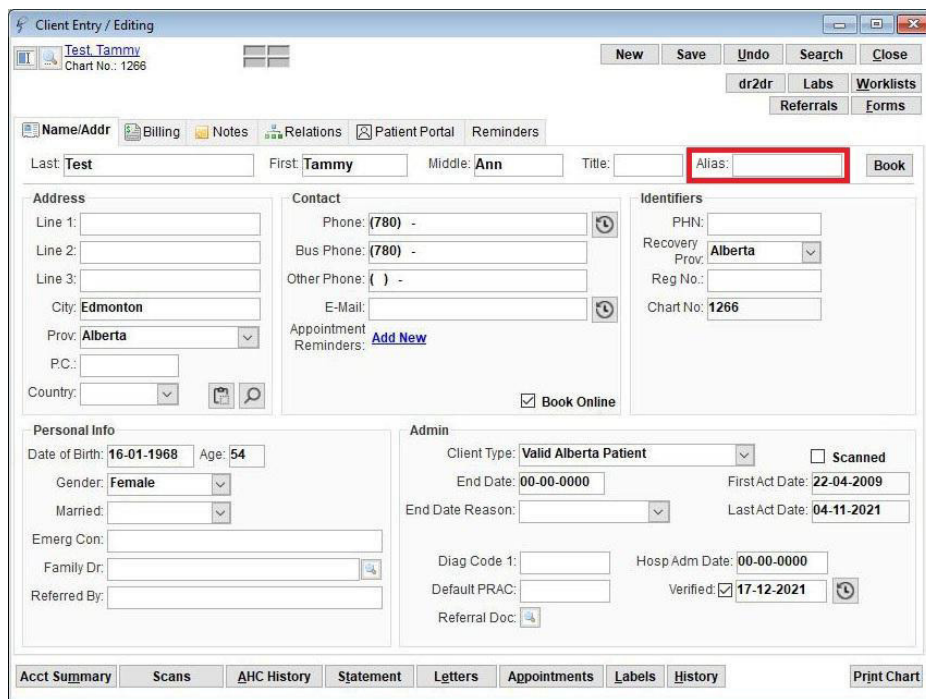
Characters in the name field that will be accepted by CPAR include alphabet, space, period, apostrophe, brackets, and hyphen. There is also a 12-character limit in the name field due to Netcare requirements

Examples of names that would cause a submission error from a Healthquest clinic include:

First Name	Correction	Action
Katherine (Kate)	Katherine	Use Maiden/Alias field
Robert "Bob"	Robert 'Bob'	
Robert *Bob	Robert 'Bob'	

Alternate field for a Preferred Name

For clinics that have placed a preferred name in the Name field, an alternative is to use the Maiden/ Alias field:

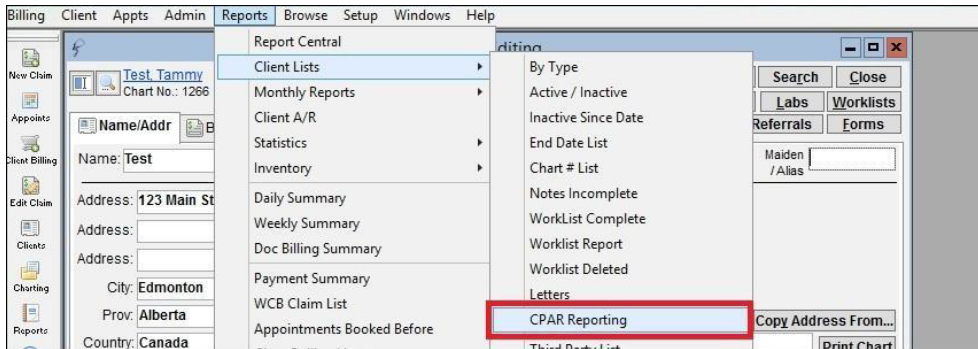


The Maiden/ Alias field does not pull to CPAR, but team members would need to make it a new habit to enter the patient preferred name in the Maiden/ Alias field.

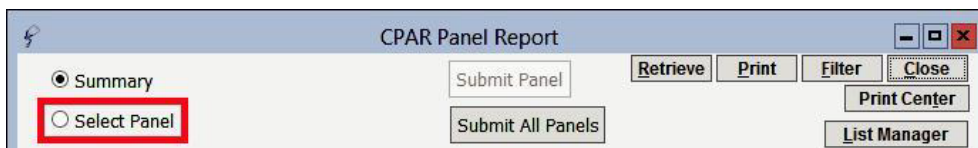
If a clinic has a unique clinic workflow and prints the client card and needs to display the Maiden/ Alias field, contact Microquest for support to reconfigure the print.

View a CPAR Panel

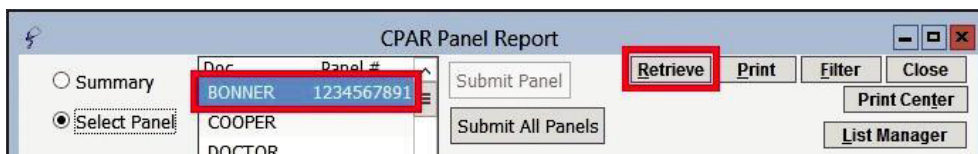
To view a list of patients that will be uploaded to CPAR, select Reports, Client Lists, and CPAR Reporting:



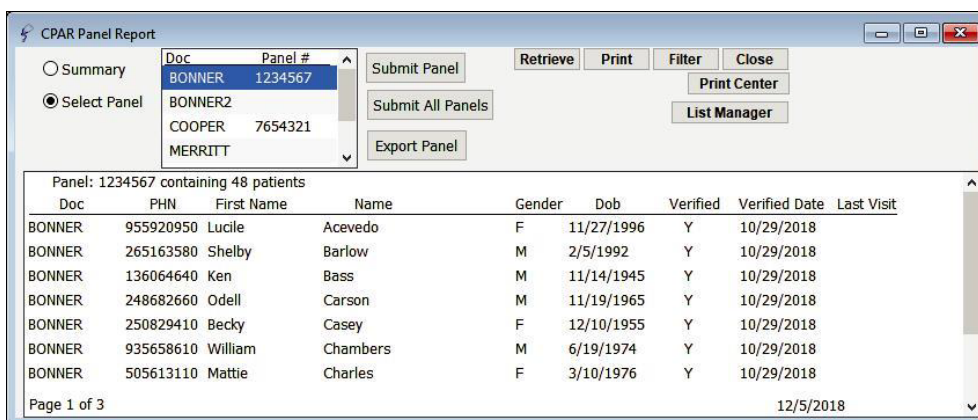
Within the CPAR Panel Report window, click Select Panel:



Select the applicable provider and click Retrieve:



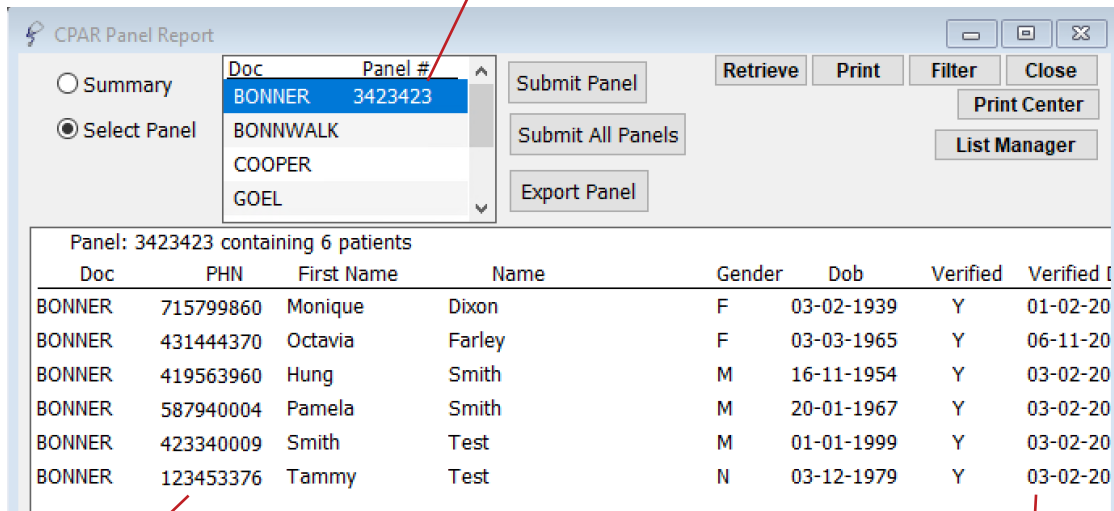
This will display the selected provider's panel:



NOTE: The above panel list is from a test database and might not match your panel; patients listed in your panel will have a PHN.

Reviewing the Panel List

Physician's panel # appears here



CPAR Panel Report

Summary
 Select Panel

Doc	Panel #
BONNER	3423423
BONNWALK	
COOPER	
GOEL	

Panel: 3423423 containing 6 patients

Doc	PHN	First Name	Name	Gender	Dob	Verified	Verified t
BONNER	715799860	Monique	Dixon	F	03-02-1939	Y	01-02-20
BONNER	431444370	Octavia	Farley	F	03-03-1965	Y	06-11-20
BONNER	419563960	Hung	Smith	M	16-11-1954	Y	03-02-20
BONNER	587940004	Pamela	Smith	M	20-01-1967	Y	03-02-20
BONNER	423340009	Smith	Test	M	01-01-1999	Y	03-02-20
BONNER	123453376	Tammy	Test	N	03-12-1979	Y	03-02-20

Note: This is a list from a test database. For actual submission, each patient will have a PHN. Each patient must have a last visit date to be accepted by CPAR.

It is an important step to review the panel list and look for:

- Accuracy of paneled patients
- Factors that would cause that patient record to be rejected by CPAR:
 - Patients with special characters in their names
 - Patients without a last visit date
 - Patients with a blank PHN

Make corrections before submission.

The report gives you a count of how many patients are on the list. You can print the list, filter, export or send to the List Manager.

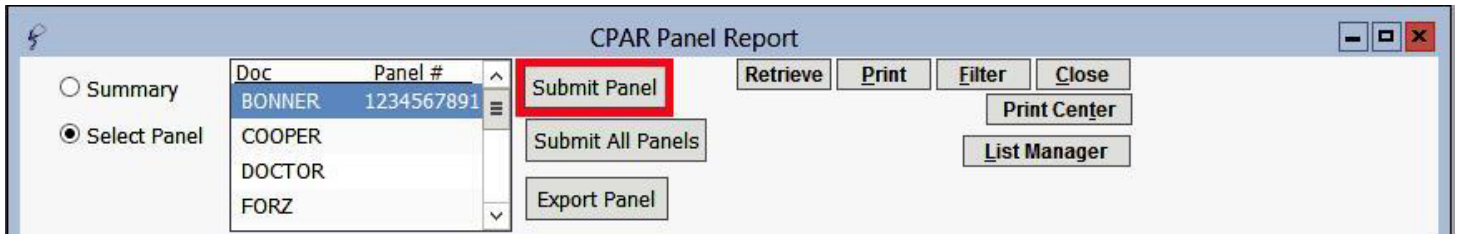
Automatic Panel Submission

Panels are automatically submitted on the 8th of every month.

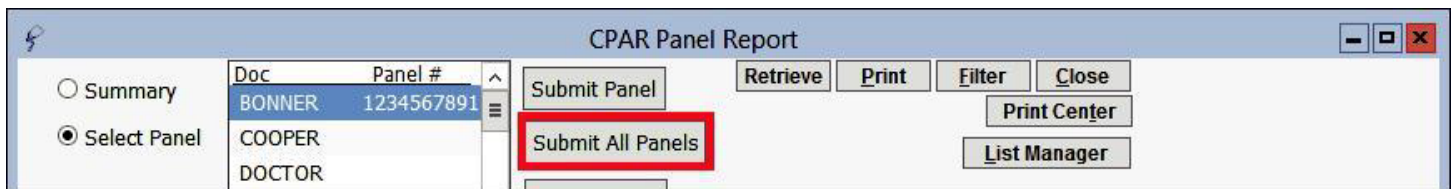
To send an updated panel after the 8th, use the manual process to submit before the 21st of the month. This will override the previous submission for the month.

Manual Panel Submission

Click Submit Panel:



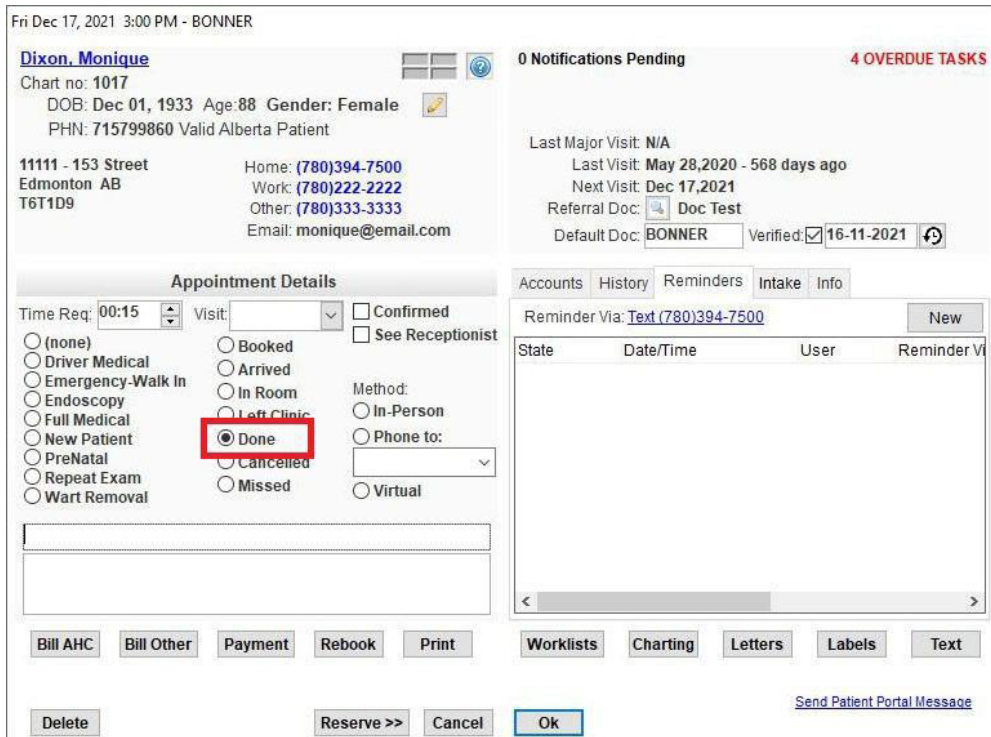
If your clinic has multiple reviewed provider panels, a Panel Administrator can submit all the panels to CPAR by clicking Submit All Panels:



After Go-Live

Uploading of mapped data to the Community Encounter Digest

After go-live information flows from the mapped fields in Healthquest to the Community Encounter Digest in Netcare. Once an appointment is marked "Done", information will flow that evening to Netcare.



Fri Dec 17, 2021 3:00 PM - BONNER

Dixon, Monique
 Chart no: 1017
 DOB: Dec 01, 1933 Age: 88 Gender: Female
 PHN: 715799860 Valid Alberta Patient

11111 - 153 Street
 Edmonton AB
 T6T1D9
 Home: (780)394-7500
 Work: (780)222-2222
 Other: (780)333-3333
 Email: monique@email.com

0 Notifications Pending **4 OVERDUE TASKS**

Last Major Visit: N/A
 Last Visit: May 28, 2020 - 568 days ago
 Next Visit: Dec 17, 2021
 Referral Doc: Doc Test
 Default Doc: BONNER Verified: 16-11-2021

Appointment Details

Time Req: 00:15 Visit: Confirmed See Receptionist

(none) Booked
 Driver Medical Arrived
 Emergency-Walk In In Room
 Endoscopy Left Clinic
 Full Medical Canceled
 New Patient Missed
 PreNatal Virtual
 Repeat Exam
 Wart Removal

Method:
 In-Person
 Phone to:
 Virtual

Reminder Via: Text (780)394-7500

State	Date/Time	User	Reminder V

Buttons: Bill AHC, Bill Other, Payment, Rebook, Print, Worklists, Charting, Letters, Labels, Text, Delete, Reserve >>, Cancel, Ok, Send Patient Portal Message

Checking the Community Encounter Digest (CED)

As early as the day after go-live on CII, data should appear in the CEDs in Netcare of the patients that visited the clinic the day before. Check to ensure that information is going to the CED as expected from your mapping session.

If anything is unexpected, please contact eHealth Support Services Contact Centre at 1-855-643-8649 or eHealthsupportservices@cgi.com

Periodically the provider or a delegate should view CEDs in Netcare of patients that had visits to the clinics for feedback. A tip is to view the CEDs on patients with repeat visits after the go-live date.

eNotifications Overview

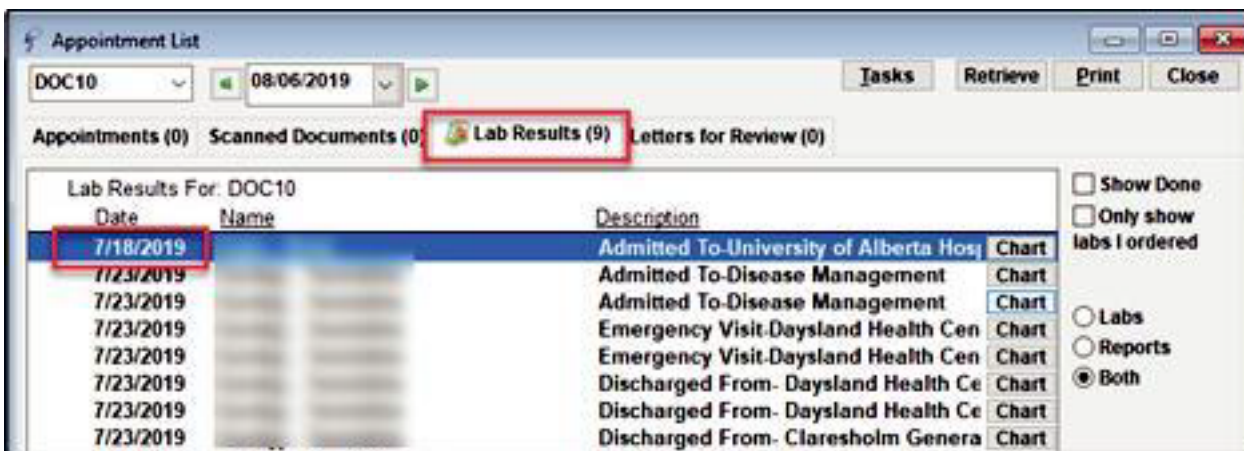
eNotifications are automated messages delivered directly into the physician's Electronic Medical Record (EMR), with information about key healthcare events for CPAR paneled patients such as emergency room visits and hospital admissions or discharges.

What can I expect on go-live date?

- All eNotifications for 14 days prior to go live will be sent to EMR. This is a one-time event.
- eNotifications will be sent on a daily schedule thereafter.

Where will eNotifications appear in Healthquest?

- eNotifications appear in the Lab Results tab of a provider's Appointments List.
- The date displayed is the date the event occurred.

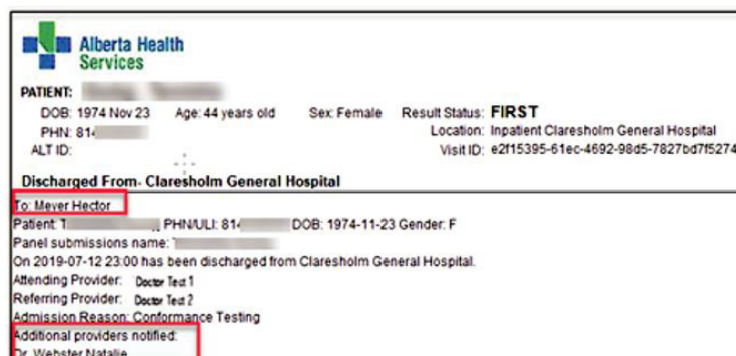


How often are eNotifications delivered?

- Twice daily; 6am and 2pm

What happens if a patient is paneled to more than one provider?

- Both Providers receive the eNotification. This allows providers to coordinate care if necessary.

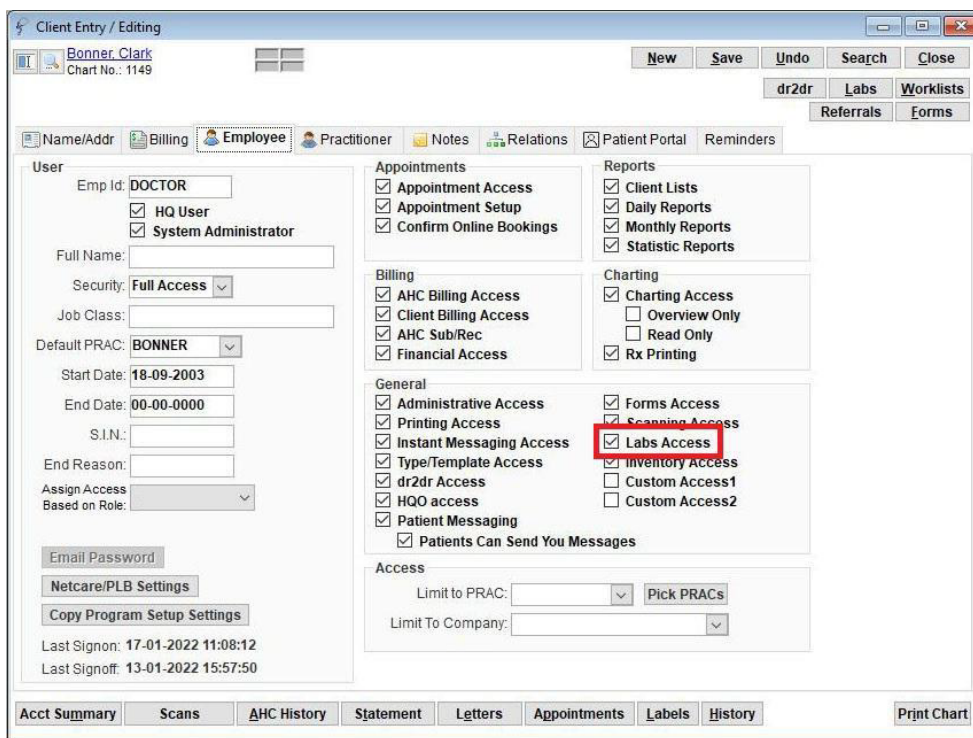


What does a cancelled report look like?

- Cancelled shows in front of the name on the list and on the report

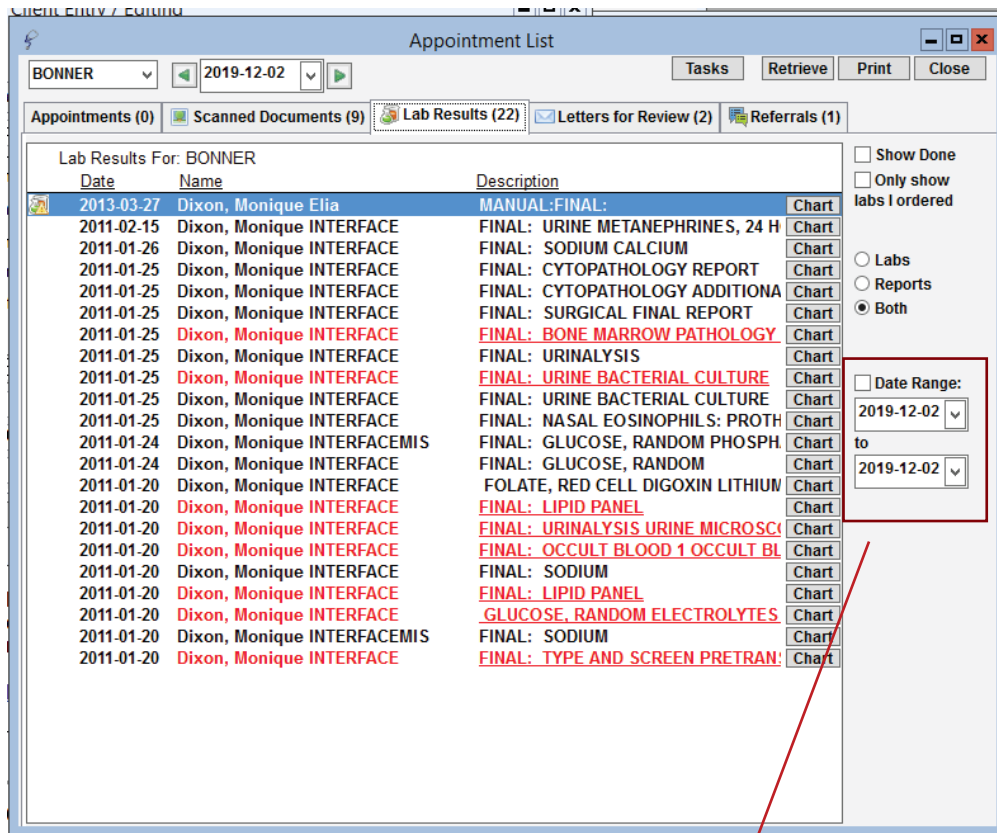
Who can access the Lab/Report tab?

- Anyone who has lab results access.
- If team members have access to lab results on behalf of providers, they will also see eNotification reports.
- To allow access a staff member’s client card must be configured to include Lab Access.



Are there special viewing tips for staff workflow?

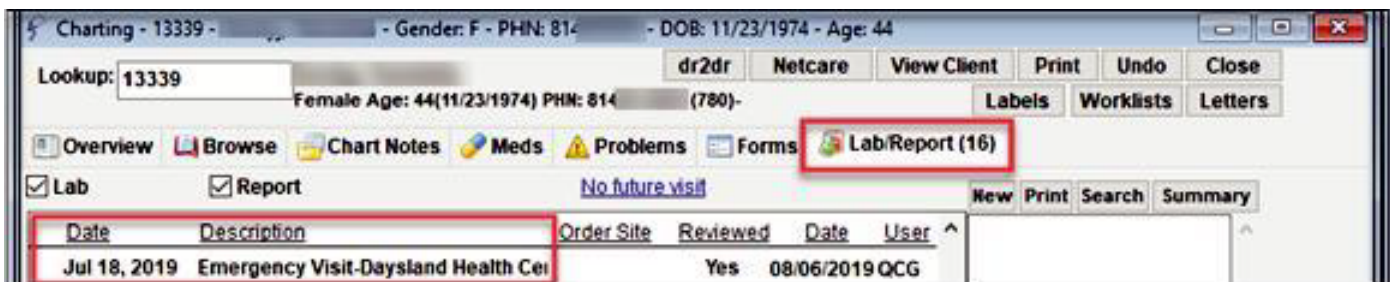
- Staff members may have to adjust the date range filters to ensure they are able to view eNotifications after the primary provider has already viewed it.
- Set the date range to the present day and the past day to see all the eNotifications over the past 24 hours. On a Monday a team member may want to set it to the past 3 days



Staff adjust the view of date range

Where will the report be located after being viewed in the Lab Results tab?

- The report will remain in the patient’s chart, under the La/Report tab.



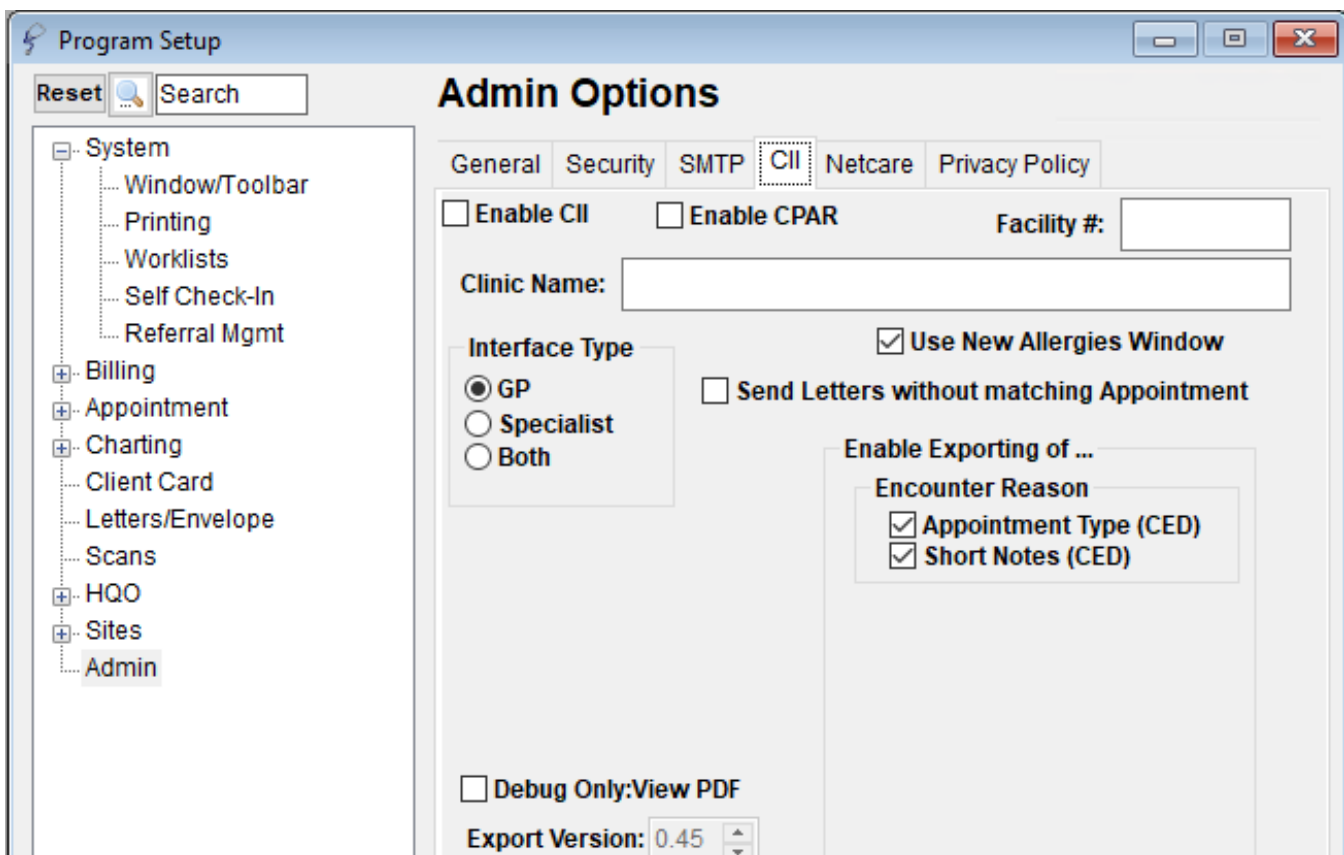
Clinic moving locations and live on CII/CPAR

If your clinic is moving locations, you **MUST** contact the CII team at ehealth well in advance of the move to ensure the clinic doesn't lose its ability to submit due to the move. Please email ehhealthsupport@cgi.com and the changes will need to be timed.

Once the move has occurred and ehealth is aware of the timing, the changes can be updated in the EMR.

Update the CII facility ID number in your EMR.

- Use the setup menu to open the program setup window.
- Click the admin option along the left side and select the CII tab on the right.
- Change the facility # field to the new location code.



The screenshot shows the 'Program Setup' window with the 'Admin Options' tab selected. The left sidebar contains a tree view with categories like System, Billing, Appointment, Charting, Client Card, Letters/Envelope, Scans, HQO, Sites, and Admin. The 'Admin' option is highlighted. The main area shows the 'Admin Options' tab with sub-tabs: General, Security, SMTP, CII (selected), Netcare, and Privacy Policy. The 'CII' sub-tab contains the following options:

- Enable CII
- Enable CPAR
- Facility #:
- Clinic Name:
- Interface Type:
 - GP
 - Specialist
 - Both
- Use New Allergies Window
- Send Letters without matching Appointment
- Enable Exporting of ...
 - Encounter Reason
 - Appointment Type (CED)
 - Short Notes (CED)
- Debug Only:View PDF
- Export Version: 0.45

Need help?

Please contact the eHealth Support Services Contact Centre at 1-855-643-8649 or ehhealthsupportservices@cgi.com