

This Year-End Report is an overview of **Alberta Medical Association's Accelerating Change Transformation Team (AMA-ACTT)** work supporting physicians and teams from **April 2024 to March 2025**. It includes visual summaries of six key areas:

Physician Leaders

Providing strategic advice and resources to physician leaders at all levels of the health care system. AMA-ACTT offers expert counsel to physician leaders to build awareness and foster desire for Modernizing Alberta's Primary Care System (MAPS) implementation through subcommittees and events.

Events

Organizing large-scale events to bring health leaders and committee members together to collaborate and inspire action. The MAPS Summit and planning for Primary Care Strategic Forum occurred within this fiscal year.

Community Information Integration & Central Patient Attachment Registry (CII/CPAR)

Advancing the adoption and integration of the technology designed to securely share vital patient health information across the health care system. As of Spring 2025, 86% of Primary Care Network physicians who carry a panel are now using CII/CPAR.

Training

Designing and delivering learning opportunities to boost capacity and expand skills to advance provincial priorities. New curriculum on improving patient access to care was launched in Spring 2025.

Networks of Practice

Bringing together groups of medical professionals from across the province, to learn from experts, collaborate and innovate, while helping shape health system transformation. The new Clinic Manager Network launched in June 2024 to support clinic operation best practices, in partnership with the Alberta Association of Clinic Managers.

Funding Models

Supporting clinics using the Blended Capitation Model while preparing tools, resources and information sessions for the rollout of the Primary Care Physician Compensation Model (PCPCM).

If you have any questions, please email: actt@albertadoctors.org



ACTT PHYSICIAN LEADERS

AMA-ACTT identifies and cultivates opportunities for physician leaders and key system partners to take steps towards a high-performing health system.

Our relationships with physician leaders at all levels allow us to provide strategic advice about system changes as well as design our grant activities and provide practical support for change to:

- ✔ government
- ✔ Alberta Medical Association
- ✔ health system partners

YEAR-END

April 2024 - March 2025

✔ **Primary Care Network (PCN) Physician Leads Executive (PLE)** **Strategic alignment and administrative support**

The PCN Physician Leads Executive (PLE) are an influential group of elected physicians in the primary care system. As AMA elected representatives formally participating in the PCN Governance structure and the AMA Representative Forum Governance structure, they have the endorsement of their peers to influence AH and AHS policy and decisions related to PCNs.

ACTT provides substantial support, including:

- Administrative / coordination
- Coaching
- Strategic advice

In 2024-2025, through participation in MAPS Committees and engagement with zone Physician Advisory Committees, ACTT and the PLE have been heavily focused on working together to support the MAPS initiative including the transition of PCNs to Regional Networks.

✔ **Alberta Surgical Initiative (ASI)** **Strategic support**

AMA-ACTT continues to advance the ASI by recruiting and supporting physician leaders to participate in Specialty Access governance like the Provincial Specialty Access Steering Committee (PSASC) and ERS committees.

✔ **Physicians participating in primary health care boards & committees** **Strategic support**

AMA-ACTT continues to play a critical role in supporting physician leaders to lead primary health care committees:

- Five zone Physician Advisory Committees
- Primary Care Network boards
- Coalition for Primary Health Care
- Provincial MAPS Advisory Committees



ACTT PHYSICIAN LEADERS

continued...

YEAR-END

April 2024 - March 2025

✔ Specialty care physicians participating in committees

AMA-ACTT supports non-family medicine physician leaders to work towards specialty care system improvements including integration with primary care. This work is achieved through the Specialty Care Alliance (SCA).

79% physician leaders polled are satisfied with the support received from AMA-ACTT

✔ Physician Leadership Strategy

There are a variety of ways that AMA-ACTT equips current and future physician leaders with evidence-based tactics to effectively lead system improvement including MAPS, funding models and emerging governance changes. Topics are aligned to system priorities like team-based care, physician wellness and CII.

Key elements of the 2024-2025 ACTT work in this area include:

- CME accredited LEADS-informed physician leadership webinar series
- Webinars to support physicians to fulfill CPSA Physician Practice Improvement Program (PPIP) requirements

39 PPIP support webinars held

22 ACTT Physician Leads (APLs)

901 Total participants

1313 Total hours of subject matter expertise provided by APLs

Innovation Hub was established, providing a collaborative space where physicians and teams come together to explore and generate innovative solutions to the health care challenges and opportunities.

✔ MAPS Support

AMA-ACTT continues to offer expert counsel to physician leaders and AH staff through MAPS subcommittees and ad hoc consultations to support design, create awareness and build desire for MAPS and regionalization.

MAPS support was involvement in the delivery of the Summit in January 2025.

 [Learn more:
albertadoctors.org/practice/actt-practice-enhancements/physician-leadership](https://albertadoctors.org/practice/actt-practice-enhancements/physician-leadership)



ACTT EVENTS

Organizing large-scale events to bring health leaders and committee members together to collaborate and inspire action

YEAR-END

April 2024 - March 2025



MAPS Summit

Leading Big Change Together

January 23-24, 2025

Real-time check-in with key primary care leaders to assess current state and progress towards implementing Modernizing Alberta's Primary Care System.

The Summit brought together health leaders and committee members in-person to engage in workshops and speaker presentations, fostering a collaborative environment for shared ownership and action. MAPS Summit is ACTT's major event for the 2024-2025 fiscal year, in lieu of the Forum being held the beginning of next fiscal year.

191

Attendees

included primary care leaders attended, representing all Zones and a variety of health agencies and committees, including PCNs, AHS, AMA, MAPS sub-committees, Zone committees

83%

Satisfied with overall Summit experience

89%

Believed the theme relevant to their current needs

87%

Found event fostered a collaborative environment to support shared ownership and action towards implementing MAPS.



Primary Care Strategic Forum

The Path Ahead

May 1-3, 2025

Planning for the Primary Care Strategic Forum (formerly "PCN Strategic Forum") took place ahead of the May 2025 event.



Learn more:

albertadoctors.org/news/webinars-and-events/upcoming-events/2025-primary-care-strategic-forum



ACTT CII/CPAR

Advancing adoption and integration of the technology designed to securely share vital patient health information across the health care system

ACTT continues to be a change management leader for Community Information Integration & Central Patient Attachment Registry (CII/CPAR). This critical tool identifies relationships between patients and their primary provider while also enabling vital patient health information to be shared with Alberta Netcare directly from their electronic medical record (EMR).

YEAR-END

April 2024 - March 2025

CII / CPAR Adoption

	March 2024	March 2025	Change
Family physicians live on CII-CPAR	68%	87%	+ 19%
Clinics live	638	909	+ 42%
Non-family medicine specialists participating in CII	27%	30%	+ 3%
Encounters submitted to Netcare via CII <small>Brief summaries of community-based care over last 12 months</small>	16,447,011	29,704,687	+ 81%
Consult reports <small>More in-depth service reports</small>	1,070,406	1,953,222	+ 82%
Number of patients paneled in CPAR	1,891,107	2,893,484	+ 53%



Tech Improvements

- + Electronic CoP form
- + New CII data types (PFDs, Patient Summary, etc)
- + Provincial participation and conflict Power BI dashboards



CII-CPAR Connect sessions

Monthly, virtual, year-round education and change support

Up to 60 participants per session



On-going ACTT support

Available via ciicpar@albertadoctors.org

1700 support emails sent



Learn@AMA

Self-directed online courses

273 new learners enrolled



Awards

22 PCNs received recognition for reaching 80% of physicians live on CII/CPAR



Website

Collection of on-demand tools and resources available

86% family physicians now participating in CII/CPAR



Learn more: albertadoctors.org/practice/ciicpar



ACT LEARNING

Designing and presenting training to boost capacity and expand skills to advance provincial priorities

Learners continue to report high levels of satisfaction with their experience using AMA-ACCT's state-of-the-art learning management system.

YEAR-END
April 2024 - March 2025

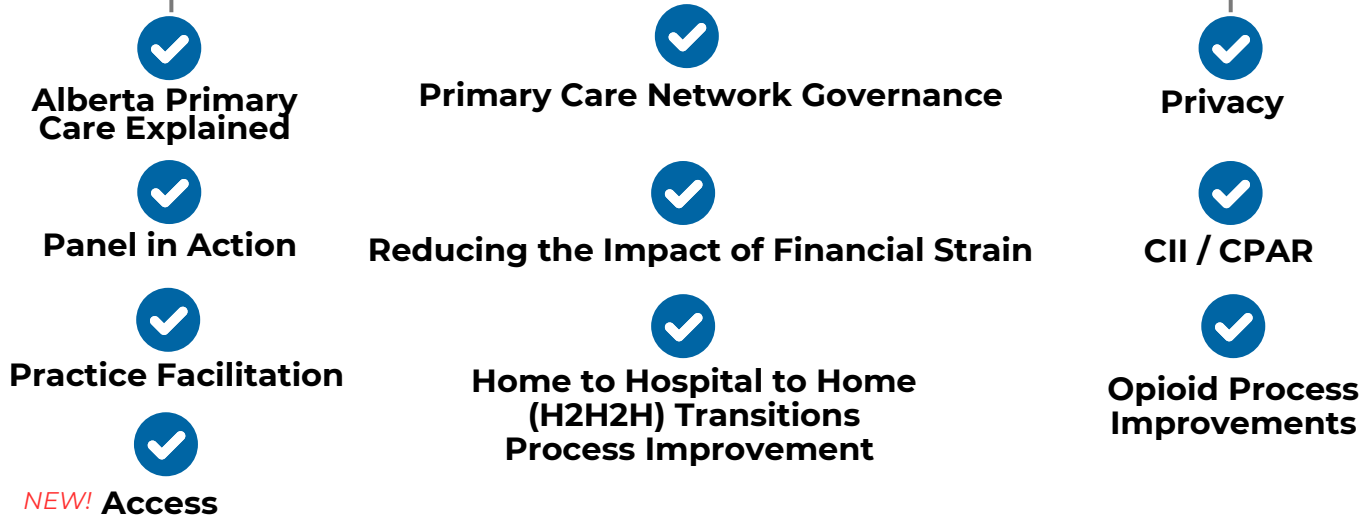


3200+
learners



10,600+
training hours

32% increase
from March 2024

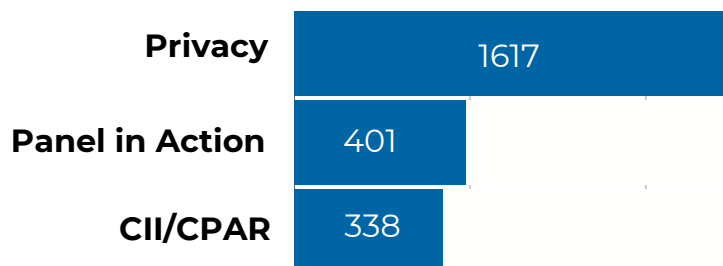


92% learners satisfied with training

89% intend to apply what they learned

Top three most popular trainings

by number of learners:





ACT LEARNING

continued...

YEAR-END

April 2024 - March 2025

NEW!

✓ Enhanced Access Training

Two streams of training for physicians and teams to learn data-informed improvement strategies to provide patients with timely access to care.



Launched February 2025

Access to Continuity for Primary Care curriculum
(14 courses)

Launched March 2025

Access for Specialists and Team Members with a Caseload curriculum
(8 courses)

- on-demand online learning (via Learn@AMA platform)
- live learning opportunities (via Network of Practice sessions)

124 participants in first two months post-launch

97% learners satisfied with training

95% intend to apply what they learned

✓ Transitions of Care Webinars

Presented in partnership with Primary Care Alberta (PCA), the 60-minute sessions explore evidence-informed practices to support patients transitioning from home to hospital and back home.

194 participants in 3 sessions

93% learners satisfied with sessions

84% plan to use the information learned in their work



Learn more:

albertadoctors.org/news/webinars-and-events



ACTT NETWORKS OF PRACTICE

Bringing together medical professionals from across Alberta to learn from experts, collaborate and innovate, while helping shape health system transformation

Networks of Practice, facilitated by AMA-ACTT, are driven by participants who share their successes, challenges and innovations related to the development of a strong Patient's Medical Home. Networks are key to advance leadership, access, team-based care, innovation, quality improvement, H2H2H and ASI.

YEAR-END

April 2024 - March 2025

✓ Physician Leadership Network

Virtual, 60-minute sessions led by physician peers every 6 weeks

469 Network members

197% increase from March 2024

452 physician participants in 14 sessions

2499 views on YouTube

98% satisfied with sessions

✓ Practice Facilitation Network

Since 2017, it connects people involved in practice facilitation province-wide every 3-4 weeks

438 Network members

28% increase from March 2024

1106 participants in 11 sessions

538 views on YouTube

91% satisfied with sessions

NEW! Launched in Fall 2024

**Provincial Practice Facilitation
Community of Practice**

239 participants in 6 sessions

✓ Electronic Medical Records (EMR) Networks of Practice

Monthly meetings to support 6 separate electronic medical record platforms

562 Network members

31% increase from March 2024

1607 participants in 46 sessions

1651 views on YouTube

93% satisfied with sessions

✓ Clinic Manager Network

Launched in 2024, in partnership with Alberta Association of Clinic Managers, to support best practices for the daily operations of community offices

247 Network members

346 views on YouTube

440 participants in 7 session

90% satisfied with sessions



Learn more:

albertadoctors.org/practice/networks-of-practice



ACTT FUNDING MODELS

Supporting clinics using the Blended Capitation Model while preparing tools, resources and information sessions for the rollout of the Primary Care Physician Compensation Model (PCPCM)

YEAR-END

April 2024 - March 2025

✓ Blended Capitation Model (BCM)

An alternative to traditional fee-for-service (FFS) compensation, this model combines patient-based capitation payments with volume-based payments through FFS.

AMA-ACTT provided on-going change management support for BCM clinics:

7

Clinics using the BCM model

56

physicians on BCM model

1

additional clinic went live in January 2025

AMA-ACTT supports for BCM clinics include:

QI team meetings to help clinics develop tools and processes



Community of Practice for BCM clinics to collaborate and share experiences

81

participants in 7 sessions

12

clinic representatives participate in sessions (on average)

Tool development to support onboarding and implementation

24

new tools developed including FAQ, Financial Distribution, Health Team Optimization

Liaising with Alberta Health via weekly meetings to navigate barriers and champion improvements





ACTT FUNDING MODELS

continued...

YEAR-END

April 2024 - March 2025

✓ Primary Care Physician Compensation Model (PCPCM)

A new hybrid model compensation model for family physicians and rural generalists merging Alberta's default Fee-For-Service funding model (encounter payments), clinical ARPs (time payment) and capitation (panel and patient complexity-based payment).

During this reporting period, AMA-ACTT prepared for launch of PCPCM in April 2025 by:

PCPCM pre-announcement preparation webinars

437

participants in 7 sessions

614

views on YouTube

PCPCM post-announcement information sessions

2260

participants in 4 sessions

1783

views on YouTube

Networks of Practice presentations

391

participants in 7 sessions

Weekly "Live & On-call" Q&A sessions

To support application process

443

participants in 13 sessions

1:1 email support

625

inquiries supported

Tools & resources to support implementation

19,952

users accessed website

Expression of Interest forms and Member dashboard



PCPCM In Progress Newsletter
(4 issues)

6250

subscribers

789

physicians enrolled in PCPCM as of March 2025 (38% of eligible physicians)

Applications to the model exceeded the minimum threshold of 500 by March 14, 2024, enabling PCPCM to go live in April 2025.



Learn more:

albertadoctors.org/resource-centre/funding-models-resources