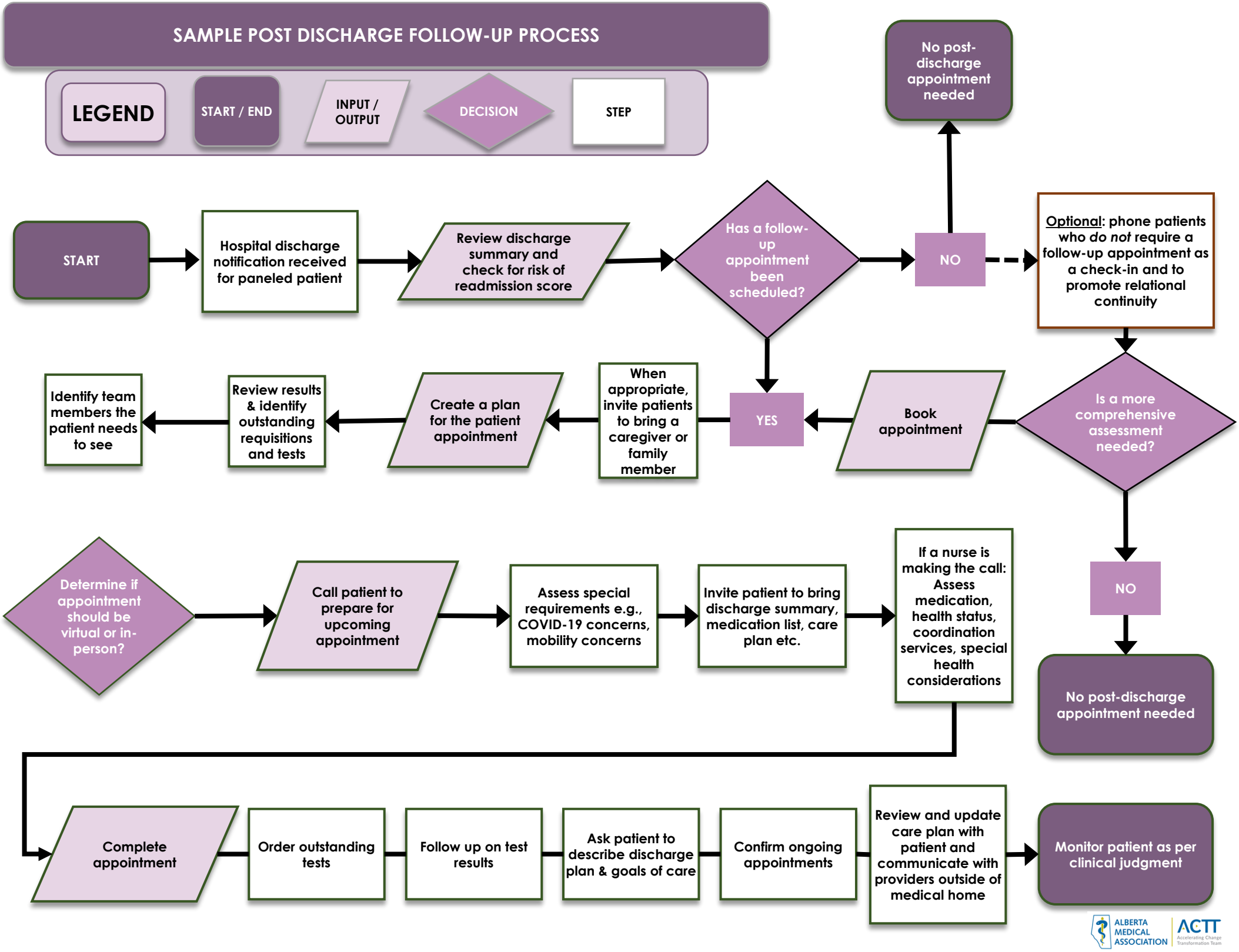SAMPLE POST DISCHARGE FOLLOW-UP PROCESS